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The sustainability of our supply chain



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Committed to sustainability

Neinor Homes' commitment to sustainability applies to the entire supply chain.

How is Neinor Homes' commitment expressed?

- The management of sustainability is in Neinor Homes' DNA.
- Neinor Homes considers sustainability to be the creation of value through building for people.
- The company's concept of sustainable building clearly differentiates it from its competitors.

How does Neinor Homes integrate sustainability in the value chain?

Neinor Homes has defined a **Corporate Social Responsibility Master Plan** with a view to achieving **integrated management** of all its social, environmental and good governance initiatives. This plan is based on three pillars:





The importance of our suppliers

All of our suppliers, together with our employees, are key to maintaining the high standards of quality and sustainability of Neinor Homes.

How do we work with our suppliers?

Responsible purchasing management

- Purchasing management procedure
- Binding clauses
- Constructor tender procedure

Health and safety requirements

- Best practices manual
- Safety coordinator
- Health and safety audits

Neinor Homes mainly works with:

- Construction companies
- Architects
- Project managers
- Other construction companies
- Other service companies

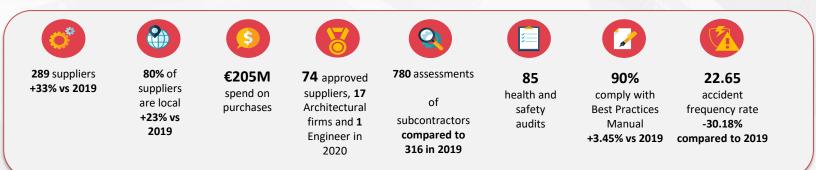
Selection and approval of suppliers

- Strict selection and approval process
- 100% of contracts have ESG clauses
- Sustainability and environmental impact requirements

Communication, satisfaction and collaboration

- Two-way communication
- App to evaluate the perception of Neinor Homes
- Collaboration initiatives

Our supply chain in figures in 2020



Our suppliers' sustainable management

We ensure that our suppliers meet the highest standards of sustainability. In this way, we ensure we offer our customers sustainable and eco-efficient buildings that improve their quality of life.

What are the Neinor Homes' main lines of action to ensure a sustainable and responsible supply chain?

Environmental, quality, and health and safety management

- All of our projects include a waste management plan, ensuring that all waste from works must be taken to an authorised landfill.
- All of our suppliers must comply with the environmental legal provisions stated in the contract and take responsibility for any breaches.
 - Neinor Homes requests documentation from its suppliers on environmental, quality, and health and safety management:
 - Eco-labelling, environmental self-declaration or environmental product declaration.
 - Copy of certifications such as UNE-EN ISO 9001 (quality), UNE-EN ISO 14001 (environment), UNE-EN ISO 50001 (energy efficiency), and OHSAS (health and safety).
 - BREEAM® seals

Compliance with BREEAM® requirements, having a waste management system and responsible water and electricity consumption are among the most salient of our supplier evaluation criteria.



Ethics and compliance

✓ Neinor Homes has a Code of Conduct for Third Parties.



- All Neinor Homes' suppliers know and have signed an undertaking to comply with the Code of Ethics, which includes a commitment against bribery and corruption, *inter alia.*
- Neinor Homes' Ethical Channel is available to all its suppliers to report any breach of ethics or integrity.
- Neinor Homes uses the ACONEX platform for its tender processes, ensuring complete transparency. Therefore, all its offers are locked until the day the tender is opened, thus avoiding possible information leaks.