



Lunes 16 de julio de 2018

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ANNEX I - FORM

ANNUAL CORPORATE GOVERNANCE REPORT FOR LISTED COMPANIES

PARTICULARS OF THE ISSUER

REPORTING DATE 2019

Tax No. A- 95786562

Registered office: C/ Ercilla 24, Bilbao

Company: NEINOR HOMES, S.A.



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ANNUAL CORPORATE GOVERNANCE REPORT FOR LISTED COMPANIES

| Α | |
|---|--|
| | |

OWNERSHIP STRUCTURE

A.1. Complete the following table with information about the company's share capital:

| Date of last change | Share capital (€) | Number of shares | Number of voting rights |
|---------------------|-------------------|------------------|-------------------------|
| 28/03/2017 | 790.050.340 | 79.005.034 | 79.005.034 |

| Remarks | |
|---------|--|
| | |

State whether there are different classes of shares associated with different rights:

☐ Yes ☑ No

| Class | Number of shares | Nominal unit price | Number of unit voting rights | Rights and obligations conferred |
|-------|------------------|--------------------|------------------------------|----------------------------------|
| | | | | |

Remarks

A.2. Indicate the direct and indirect owners of significant shareholdings at the reporting date, excluding directors:

| Shareholder's name | % voting rights attached to the shares | | % voting rights held via financial instruments | % total voting rights | |
|--|--|----------|--|-----------------------|--|
| | Direct | Indirect | ilitariciai instroments | ngnis | |
| ORION EUROPEAN REAL ESTATE FUND V, SLP | 0 | 28,009% | 0 | 28,009% | |
| ADAR CAPITAL PARTNERS LTD | 0 | 17,444% | 1,899% | 19,343% | |
| BANK OF MONTREAL | 0 | 5,209% | 0 | 5,209% | |
| THE GOLDMAN SACHS GROUP, INC. | 0 | 4,428% | 2,280% | 6,708% | |





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Details of indirect shareholdings:

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% of voting

Direct rights % of voting
Indirect shareholder's name shareholder's associated through
with the financial rights
instruments

Remarks

State any material changes in the shareholder structure arising during the year:

| Shareholder's name | Transaction date | Description of the transaction |
|---|------------------|--|
| ADAR CAPITAL PARTNERS LTD | 26/09/2019 | 28,68% reduction in the shareholding to 17.44% |
| ORION EUROPEAN REAL ESTATE FUND V, SLP | 25/09/2019 | 0% increase in the shareholding to 28.009% |
| KSAC EUROPE HOLDINGS, L.P. | 31/12/2019 | 4.199% decrease in the shareholding to 0% |
| NEINOR HOMES, S.A. | 01/08/2019 | 0.315% increase in the shareholding to 5.905% through THE GOLDMAN SACHS GROUP, INC. |
| JULIUS BAER GROUP, LTD | 14/08/2019 | 5.007% increase in its position to 8.144% in April, then selling at a value under 3% |

A.3. Complete the following tables with information about members of the company's board of directors holding voting rights associated with shares in the company:

| Director's name | % of voting rights associated with the shares | | held through financial instruments es | | % of total voting | trans | oting rights ferable via al instruments |
|---------------------------|---|----------|---------------------------------------|----------|-------------------------|--------|---|
| | Direct | Indirect | Direct | Indirect | rights | Direct | Indirect |
| SEGAL, ANDREAS | 0,013 | | | | 0,013 | | |
| GARCÍA-EGOTXEAGA BORJA | 0,003 | | | | 0,003 | | |
| | | | | | | | |

| % of total voting rights held by the board of directors | 0,013% |
|---|--------|
| | |

| Remarks | |
|---------|--|
| | |



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Details of indirect shareholdings:

| Director's name | Direct shareholder's name | % of voting rights associated with the shares | % of voting rights held through financial instruments | % of total voting rights | % voting rights transferable via financial instruments |
|-----------------|---------------------------------|---|---|--------------------------|--|
| | | | | | |
| | | | | | |
| | | | | | |

| Remarks | |
|---------|--|
| | |

A.4. Where appropriate, state any family, business, contractual or corporate relations existing between the owners of significant shareholdings, insofar as they may be known to the company, unless such relations are immaterial or are the result of ordinary business or trading activities, except for the relations reported in section **A.6 below**:

The Company has no knowledge of any family, business, contractual or corporate relations between owners of significant shareholdings.

| Related party's name | Nature of relationship | Brief description |
|----------------------|------------------------|-------------------|
| - | - | - |

A.5. Where appropriate, state any business, contractual or corporate relations existing between the owners of significant shareholdings and the company and/or its group, unless such relations are immaterial or are the result of ordinary business or trading activities.:

The Company has no knowledge of any family, business, contractual or corporate relations between owners of significant shareholdings.

| Related party's name | Nature of relationship | Brief description |
|----------------------|------------------------|-------------------|
| - | - | - |

A.6. Describe any relations, unless immaterial to both parties, existing between significant shareholders and/or shareholders represented on the board and the directors or their representatives in the case of legal entity directors.

Where appropriate, explain how significant shareholders are represented. Specifically, identify any directors appointed to represent significant shareholders, any directors appointed at the instigation of a significant shareholder, and any directors related with a significant shareholder and/or group entity, stating the nature of the relationship. In particular, state the existence, identity and office held by any members of the board or representatives of directors of the listed company who are, in turn, members of the boards of directors, or representatives of directors of any companies owning significant shareholdings in the listed company or in any entities belonging to such significant shareholders'



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business groups.

| Related director's or representative's name | Related significant shareholder's name | Name of the significant shareholder's group entity | Description of relationship / office |
|---|--|--|--|
| JORGE PEPA | ADAR MACRO FUND LTD | | Proprietary director until 8 April 2019 and since that date has been an executive director and vice- president of the company. |
| LAHHAM, AREF H. | ORION EUROPEAN REAL ESTATE FUND V, SLP | | |
| STULTS, VAN J. | ORION EUROPEAN REAL ESTATE FUND V, SLP | | |
| | | Remarks | |
| | | | |

A.7. State whether the company has been notified of any shareholders' agreements affecting it pursuant to Articles 530 and 531 of the Spanish Limited Companies Act. Where appropriate, provide a brief description and list the shareholders bound by the agreement:

☑ No

| Parties to the shareholders' agreement | % share capital affected | Brief description of the agreement | Termination date of the agreement, if any | |
|--|--------------------------------|------------------------------------|---|--|
| Remarks | | | | |

☐ Yes

State whether the company has knowledge of any concerted action between shareholders. Describe, where appropriate:

☐ Yes

☑ No

| Parties to concerted action | % of share capital affected | Termination date of the concerted action, if any |
|-----------------------------|-----------------------------|--|
| | | |

| Remarks |
|---------|
| |

State whether any shareholders' agreements or concerted actions were amended or broken off during the year, expressly indicated the arrangements concerned:

Not applicable.





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A.8. State whether there are any natural persons or legal entities who exert, or could exert, control over the company within the meaning of Article 5 of the Spanish Limited Companies Act. Identify any such individuals or entities, where appropriate:

| | ☐ Yes | ☑ No |
|--------|-------------------------|-------|
| Name a | of the individual or er | ntity |
| | | |
| | Remarks | |

A.9. Complete the following tables with information about treasury shares held by the company:

At the reporting date:

| A E17 2/7 | 5,000 | | | |
|-----------|--------|--|--|--|
| 4.517.367 | 5,920% | | | |
| Remarks | | | | |
| I | | | | |

(*) Goldman Sachs AM

| Name of the direct owner of the shareholding | Number of direct shares |
|--|-------------------------|
| Neinor Homes S.A. | 159.679 |
| Total: | 159.679 |

| Remarks |
|---------|
| remars |
| |
| |

Explain any significant changes arising during the year:

Explain the significant changes

On 20/12/2018, the liquidity agreement was suspended and the second treasury stock programme was initiated, through which a total of 4,517,367 own shares were acquired up to 10/12/2019.

As of that date, the liquidity agreement was restarted, with a balance as of 31/12/2019 of 56,930 shares and 286,174 euros.

At year-end, the total number of own shares in the company was 4,677,046, of which 56,930 are deposited in the account associated with the liquidity agreement, 102,749 in an account related to a previous treasury stock and 4,517,367 are indirectly controlled by Goldman Sachs of another treasury stock service in 2019.

A.10. State the terms of the prevailing mandate granted by the General Shareholders Meeting authorizing the board of directors to issue, buy back or transfer treasury shares

The sole shareholder of the company before the stock market listing granted the Board the following mandate on 6 March

cve: BOE-A-2018-9935





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2017:

- To issue bonds or other similar securities, convertible into new shares of the company and/or exchangeable for existing shares of the company, as well as warrants or other similar securities directly or indirectly entitling holders to subscribe new shares or acquire existing shares in the company, subject to the following conditions:
 - Securities: Bonds, notes and other fixed interest or similar securities exchangeable for shares of the company or of any other company, whether or not forming part of the group, and/or convertible into shares of the company, promissory notes, preference shares or warrants.
 - Term of the mandate: 5 years
 - Maximum amount: €500,000,000
- 2) Derivative acquisition of treasury shares either by the company or by its affiliates for a period of five years up to a maximum 10% of share capital and for a price or value ranging from a minimum equal to par value and a maximum equal to the higher of (i) 105% of the quoted share price of the company in the Spanish Continuous Market at the time of acquisition, or the closing price in the last stock market session held prior to acquisition, and (ii) the value calculated by increasing the maximum quotation for the three months proceeding the date of acquisition by 10%. The treasury shares may be acquired either for disposal or redemption, for delivery directly to employees or directors of the company, or as a consequence of the exercise of stock options by their holders.

A.11. Estimated free float

| E | stimated free float | % 72% |
|---|---------------------|----------|
| | | Remarks |

A.12. State whether there are any statutory, legislative or other restrictions on the transferability of securities and/or any restrictions on voting rights In particular, you should report the existence of any kind of restrictions that could hinder or prevent a takeover of the company by means of the acquisition of shares in the market, as well as any requirements established under applicable industry regulations for prior authorization or notification of the acquisition or transfer of financial instruments issued by the company.

| | ☐ Yes | ☑ No | | |
|-----------------------------|-------|------|--|--|
| | | | | |
| Description of restrictions | | | | |
| | | | | |

A.13. State whether the General Shareholders Meeting has resolved to adopt any antitakeover measures in accordance with Spanish Law 6/2007.

| □ Yes | ☑ No |
|-------|------|
| | |





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Where appropriate, explain the measures approved and the conditions under which the resulting restrictions would be lifted:

| Explain the measures approved and the conditions under which they would be lifted | |
|--|------|
| A.14. State whether the company has issued any securities that are not traded on a regula market in the European Union. | ıted |
| □ Yes ☑ No | |
| Where appropriate, list the different classes of shares and the rights and obligations conferred by each class of share. | ed |
| List the different classes of shares | |



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В

GENERAL MEETING

| B.1. | State | whether | there | are | any | differe | ences | with | the | minimum | quorum | for | the | Ger | neral |
|-------|---------|-----------|--------|--------|-----|---------|-------|--------|-------|----------|----------|-----|-----|------|-------|
| Sha | reholde | ers Meeti | ng est | ablish | hed | in the | Span | ish Li | mitec | d Compar | nies Act | and | ехр | lain | said |
| diffe | erence | s where c | approp | riate | | | | | | | | | | | |

☐ Yes ☑ No

| | Different % quorum to that established in Art. 193, Spanish Companies Act (general cases) | Different % quorum to that established in Art. 194, Spanish Companies Act (special cases) |
|--------------------------------|--|---|
| Quorum required on first call | | |
| Quorum required on second call | | |

| Description of differences |
|----------------------------|
| |
| |
| |

B.2. State whether there are any differences with the system for the adoption of corporate resolutions established under the Spanish Limited Companies Act, and describe said differences where appropriate:

□ Yes ☑ No

Describe any differences with the Spanish Limited Companies Act.

| % established by the entity for the adoption of resolutions | Different qualified majority from Art. 201.2 for the cases mentioned in Art. 194.1 of the Limited Companies Act | Other cases requiring qualified majorities |
|---|---|--|
| Desc | cription of differences | |
| | | |

B.3. State the rules applicable to amendment of the company's bylaws. In particular, you should report the majorities required and, where appropriate, the rules established for the protection of shareholders' rights in the event of amendment of the bylaws.

In accordance with Article 28.1 of the bylaws, a separate vote must be held for the amendment of each article or group of articles of the bylaws, even where such amendments are included in the same point on the agenda for the meeting. Article 30 of the Regulations for the General Shareholders Meeting requires an absolute majority of the votes cast to amend the Bylaws where the shares present or represented by proxy exceed 50% of total share capital, or two thirds of shares present or represented by proxy when the shareholders present or represented by proxy at second call hold 25% or more of total subscribed capital with voting rights but less than 50%.



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B.4. Provide figures for attendance at the general meetings held during the year referred to in this report and in the prior year:

| | Attendance figures | | | | | |
|-------------------------|--------------------|--------------|------------------|------------|----------|--|
| | % physical | % attendance | % remote | votes cast | | |
| Date of general meeting | attendance | by proxy | Electronic votes | Other | Total | |
| 18/04/2018 | 0,649% | 73,036% | | | 73,685% | |
| 03/04/2019 | 0,9696% | 61,3929% | 0 | 0 | 62,3625% | |

| Date of general meeting | attendance | by proxy | Electronic votes | Other | Total |
|---|--|-----------------|---|------------------|--------------|
| 18/04/2018 | 0,649% | 73,036% | | | 73,685% |
| 03/04/2019 | 0,9696% | 61,3929% | 0 | 0 | 62,3625% |
| B.5 . State whether the during the year that w | · | | - | - | etings held |
| Motions no | ot approved | | % v o | tes against (*) | |
| | | | | | |
| (*) Where any motion was not of the text field, and the remark " B.6. State whether the needed to attend get | n/a" should be entered in ere are any statuto | the column head | led "% votes against" establishing a r | | |
| | | ☐ Yes | ☑ No | | |
| Number of | shares needed to atter | ad gonoral mod | tings | | |
| | shares needed for rem | | illigs | | |
| Northbel of | silates fieeded for ferri | ore voiling | | | |
| | | Remarks | | | |
| | | | | | |
| B.7. State whether the assignment to any othe be submitted for approximation. | er company of core | e assets, or ar | y other similar co | orporate transac | ctions, must |

established by Law.

☑ No ☐ Yes

Decisions that must be submitted for approval by the General Shareholders Meeting, other than as required by Law



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B.8. State the internet address and means of access to the company webpage containing corporate governance and other information concerning general meetings which must be made available to the shareholders online via the corporate website.

The address where the corporate governance information is posted online is https://www.neinorhomes.com/sharehorlders and investors.



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С

CORPORATE MANAGEMENT STRUCTURE

C.1 Board of directors

C.1.1, Maximum and minimum number of directors allowed under the bylaws and number of directors established by the General Shareholders Meeting.

| Maximum number of directors | 15 |
|--|----|
| Minimum number of directors | 5 |
| Number of directors established by the general meeting | 9 |

| | Remarks | |
|--|---------|--|
| | Komanto | |
| | | |

C.1.2. Complete the following table with information about the board members:

| Director's name | Representative | Category of director | Office | Date of first appointment | Date of last appointment | Selection procedure | Date of birth |
|--|----------------|-------------------------|--------------------|---------------------------|--------------------------|-------------------------------------|------------------|
| Ricardo Martí Fluxá | | Independent | Chairman | 08/03/2017 | | Appointed by sole shareholder | 08/09/1950 |
| Anna M. Birulés Bertrán | | Independent | Director | 08/03/2017 | | Appointed by sole shareholder | 28/06/1954 |
| Alfonso Rodés Vilà | | Independent | Director | 08/03/2017 | | Appointed by sole shareholder | 09/08/1961 |
| Jorge Pepa | | Executive | Director | 18/04/2018 | | Appointed by the General Meeting | 29/10/1980 |
| Andreas Segal | | Independent | Director | 27/02/2019 | | Appointed by the General Meeting | 30/08/1969 |
| Van J. Stults | | Proprietary | Director | 22/10/2019 | | Appointed by sole shareholder | 30/09/1954 |
| Felipe Morenés Botín Sanz-de Sautuola | | Other External | Director | 14/05/2015 | | Appointed by sole shareholder | 13/02/1986 |
| Aref H. Lahham | | Proprietary | Director | 12/12/2019 | | Appointed by sole shareholder | 15/02/1965 |
| Borja García-Egotxeaga Vergara | | Executive | Chief Executive | 08/04/2019 | | Appointed by sole shareholder | 23/11/1967 |

| Total number of directors | 9 |
|---------------------------|---|

List any members who may have resigned, been removed from or otherwise left the board of directors during the reporting period:

| Director's name | Category of director upon leaving office | Date of last appointment | Leaving date | Membership of any specialist committees | State whether the director served the full term of office |
|--------------------|--|--------------------------|-----------------|--|---|
| Juan Velayos Lluis | Chief Executive | 14/05/2015 | 08/04/2019 | Land Investment Committee | Yes |



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Reasons for leaving the board and remarks

Mr Velayos left his post of his own free will on 8 April of this financial year, resigning from his position as CEO and member of the Board of Directors, as he and the Board itself considered that the Company had completed its first phase and, therefore, it was appropriate to begin a process of transition in the company that would allow the implementation of a new business plan led by a professional from the Neinor Group.

| Director's name | Category of director upon leaving office | Date of last appointment | Leaving date | Membership of any specialist committees | State whether the director served the full term of office |
|-----------------|--|--------------------------|-----------------|---|---|
| Francis Btesh | Proprietary | 18/04/2018 | 27/09/2019 | Appointments and Retributions Committee | Yes |

Reasons for leaving the board and remarks

Mr Btesh resigned of his own free will from his position on 27 September of the current financial year after the reorganization carried out by Adar Macro Fund, Ltd, the shareholder he represented, in relation to its stake in the capital of the Company; and due to the decision of Adar Macro Fund Ltd to maintain a passive investment strategy, in line with its general principles and long-term investment philosophy.

| Director's name | Category of director upon leaving office | Date of last appointment | Leaving date | Membership of any specialist committees | State whether the director served the full term of office |
|-----------------|--|--------------------------|-----------------|---|---|
| Juan José Pepa | Other External | 14/05/2015 | 05/12/2019 | Land Investment Committee and Appointments and Retributions Committee | Yes |

Reasons for leaving the board and remarks

Mr Pepa left his position of his own free will on 5 December of this year, resigning due to the increase in activity expected in the company of which he is a founding partner, and the consequent reduction in the time available for the Company's Board.



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C.1.3. Complete the following tables with information about the members of the board and the different categories of director:

EXECUTIVE DIRECTORS

| Director's name | Office held in the company's organization chart | Profile |
|-----------------------------------|---|--|
| Borja García-Egotxeaga Vergara | Chief Executive | Borja has extensive experience in the field of residential development, project management in the real estate and industrial sector and strategic business planning. In June 2016, he joined Neinor Homes as Technical Director for the Northern zone, coming from the development company Construcciones Gerikabeitia where he worked for 13 years in technical and construction management of the group's developments, planning management, land acquisition and sale, and general business planning and supervision. Previously, during his first professional phase, for a period of 10 years, he was linked to the industrial world in the company Befesa Zinc of the Abengoa Group, where he led the continuous improvement of processes and the environmental situation of the company as Deputy Technical and Production Manager, and was also responsible for external relations, various systems of management and benchmarking with other factories of the group distributed throughout Europe. He was also a member of the board of directors of the companies of Abengoa, Sondika Zinc and Zindes and worked with Aclima and Eurometaux with headquarters in Brussels. After graduating from a high school in the USA, Borja studied Industrial Engineering at the Escuela Superior de Ingenieros Industriales in Bilbao and has a Master's degree in Business Management from INSIDE at the University of Deusto. |





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| Jorge Pepa | Executive vice-president | Jorge was a Director at 1810 Capital Investments S.L., a real estate investment company, before becoming Executive Vice President of the company. He has over 15 years of investment banking experience. He recently worked as Executive Director at UBS in New York, in charge of the Latin American division of private financing. Previously, he was Vice President at Credit Suisse New York, where he was in charge of Latin American client accounts. Before that, Jorge worked in the emerging markets division of Deutsche Bank in New York. Jorge has a degree in Business Administration and Management from the Universidad de San Andrés in Buenos Aires. |
|------------|--------------------------|---|

| Total number of executive directors | 2 |
|-------------------------------------|-------|
| % of total board | 22,2% |

| Remarks |
|---------|
| kemaks |
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EXTERNAL PROPRIETARY DIRECTORS

| Director's name | Name of the significant shareholder represented or who proposed the director's appointment | Profile |
|-----------------|---|--|
| Aref H. Lahham | Pyxis V Lux S.À.R.L. (Orion) | Aref H. Lahham is Managing Director and Founding Partner of Orion Capital Managers and is a member of the Firm's Investment Committee. Based in Orion's London offices, he serves as Orion's Managing Director and Chief Investment Officer, setting strategy and leading Orion's acquisition team and investment activities, as well as directing asset management activities in a significant number of Orion's investments. Mr Lahham has 32 years of experience in real estate investment and development in the United States and Europe. Prior to forming Orion in 1999, he was Managing Director of LaSalle Partners, which he joined in 1992 and directed its operations and investment activities in France. Before working for LaSalle Partners, Mr Lahham was a Project Manager for SEGECE (a subsidiary of the BNP group), a French shopping centre developer based in Paris. Previously, Mr Lahham was an International Project Manager and Design Engineer in New York with the structural engineering consulting firm Leslie E. Robertson Associates. Previously, he was also a member of the Board and Strategic Committee of the French-listed real estate company, Société Foncière Lyonnaise. Mr Lahham holds a B.Sc. in Civil Engineering from Purdue University, an M.Sc. in Civil Engineering from Cornell University where he serves on the Board of the School of Engineering, and an MBA from INSEAD |
| Van J. Stults | Pyxis V Lux S.À.R.L. (Orion) | Mr Van J. Stults is Managing Director and Founding Partner of Orion Capital Managers and is a member of the Firm's Investment Committee. Mr Stults has 40 years of experience in real estate investment management. Prior to forming Orion in 1999, Mr Stults was a member of the Board of Directors of LaSalle Partners (now "JLL"), Managing Director, member of the Operating Committee and head of European investment activities. Mr Stults joined LaSalle Partners in 1984. Prior to LaSalle Partners, he was Assistant Treasurer of Lane Industries, |



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|--|
| a privately held U.S. family-owned conglomerate, and before Lane |
| Industries, he was a Commercial |
| Banking Officer at First National Bank |
| of Chicago. |
| Mr Stults is a member of the Pension |
| Real Estate Association and is a |
| Global Governing Trustee of the |
| Urban Land Institute. Mr Stults holds a |
| bachelor's degree in economics from |
| Claremont McKenna College and an |
| MBA in finance and accounting from |
| the University of Chicago Booth |
| School of Business. |

| Total number of proprietary directors | 2 |
|---------------------------------------|-------|
| % of total board | 22,2% |

| Remarks | |
|---------|--|
| | |

INDEPENDENT EXTERNAL DIRECTORS

| Director's name | Profile |
|-------------------------|---|
| | Mr Martí Fluxá is Chairman of the Spanish Association of Real Estate Consulting Companies (ACI), Director of Liteyca and Advisor to John Cockerill Defense España, S.U.L. and Órbital Critical Systems. |
| | He was Secretary of State for Security from 1996 to 2000. As a member of the Spanish Diplomatic Profession he held different positions abroad and finally that of Head of Protocol and Activities of His Majesty the King of Spain. |
| Ricardo Martí Fluxá | In the private sector, he was Chairman of Industria de Turbo Propulsores, S. A. (ITP), of Marco Polo Investments, Director of the Tomás Pascual Group, Member of the Advisory Board of the investment bank Arcano Capital, Director of Ibersecurities, Director of the technology company IKUSI and member of the Executive Committee and Chairman of the Remuneration Committee of the Caja de Ahorros y Monte de Piedad de Navarra. |
| | He is currently chairman of the Board of Trustees of the Museo Nacional Centro de Arte Reina Sofía, chairman of the Tomás Pascual Institute for Nutrition and Health and chairman of the Ankaria Foundation. |
| | Ms Birulés is an independent director, Chairman of the Investment |
| | Committee and a member of the Executive and Remuneration and Appointments Committees of the Pelayo Group, a mutual insurance and reinsurance company. She is also an independent director, Chairman of the Audit and Risk Committee and a member of the Remuneration and Appointments Committee of Banco Mediolanum. |
| | She is a member of several business advisory boards. She was Minister of Science and Technology of the Spanish Government and Secretary |
| Anna M. Birulés Bertran | General of Banco Sabadell. With a doctorate in Economics, she began her professional career at the Ministry of Industry and Energy of the |
| | Catalonia Regional Government and was Managing Director of the Centre for Information and Business Development (CIDEM), as well as chair |





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| | of the Consortium for Commercial Promotion of Catalonia (COPCA). She was Managing Director of Retevisión (now owned by the Abertis and Vodafone groups), from where she led the expansion process of the telecommunications operator and its subsidiaries (now owned by Orange). She has been a director of companies in various sectors and terrains. She is a member of the Círculo de Empresarios and the Círculo de Economía. She has strong links with leading business schools; IESE, where she chairs Finaves, international entrepreneurial initiatives, through seed capital, and ESADE, where she is a member of the Professional Advisory Board. |
|--------------------|---|
| Andreas Segal | Mr Segal has over 20 years of experience in the real estate sector. He was a member of the board of directors of several listed companies in this sector, including Buwog Group, Deutsche Wohnen and GSW Immobilien. Mr Segal has a degree in Economics from the University of Berlin FU (Germany) and is also a graduate in Law. He also has a Senior Management Program at Harvard Business School (Boston, USA). |
| Alfonso Rodés Vilà | Mr Rodés is Chairman of Havas Media Group, Chairman of Havas Group Spain and Director of Havas SA, a multinational advertising company with a capitalization of over €4,000 million and part of the Vivendi group. Previously, Mr Rodés was Managing Director of Media Planning Group, S.A. ("MPG"). MPG was a company controlled by the Rodés family, which merged with Havas in 2001. Mr Rodés joined MPG in 1996 as Director of Corporate Development after a period in private banking. Mr Rodés has been Executive Director of Havas SA since 19 June 2012. Additionally, he participates in other investment vehicle boards controlled by the Rodés family. |

| Total number of independent directors | 4 |
|---------------------------------------|-------|
| % of total board | 44,4% |

| Remarks | l |
|---------|---|
| | |

State whether any director categorized as an independent receives any moneys or benefits from the company or its group in respect of any item other than director's remuneration, or maintains, or in the last year maintained, any business relationship with the company or with any company forming part of its group, either on their own behalf or as a significant shareholder, director or senior executive of an entity maintaining, or which may in the past have maintained, any such relationship.

Where appropriate, include a reasoned statement from the board stating the reasons why it considers that the director concerned can nevertheless discharge his/her functions as an independent director.

| Director's name | Description of the relation-ship | Reasoned statement |
|-----------------|----------------------------------|--------------------|
| | | |





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Identify any other external directors and state the reasons why they should not be considered either proprietary or independent directors, as well as their links with the company, its management or its shareholders:

During the financial year referred to in this report, there were two members under the name of "other external directors", one of whom, Juan Pepa, left his post of his own free will on 5 December of this financial year as he was unable to devote the necessary time to his responsibilities as a director and focus exclusively on the investment fund he founded, "Stoneshield Capital". There were two members of the board of directors categorized as "other external directors" during the year concerned in this report. In the prior year, these directors held office as proprietary directors appointed by the former sole shareholder Neinor Holdings, S.L. (Lone Star). Given the reduction in said shareholder's stake in the company and the resignation of the two directors concerned from their positions in said shareholder, however, the Board of Directors was concerned to ensure the continuity of both as persons of value given the expertise they brought to the company and the fact that they had been involved with it since its inception. In this light, the appointments and Remunerations Committee resolved to keep them in office and reclassified them as other external directors at its meeting of 22 January 2018.

At present, at 31 December 2019, only Mr Morenés is recorded as a director under the "Other external" category.

| Director's name | Reasons | Company, executive or shareholder with whom the director is related | Profile |
|--|--|---|--|
| Felipe Morenés Botín Sanz-de Sautuola | Proprietary director of the former shareholder | | Felipe Morenés Botín-Sanz de Sautuola is a founding partner of Stoneshield Capital. He was previously a Director of Lone Star, where he was involved in the fund's investment operations in Europe. In 2013 he was put in charge of analysis structuring and supervising a number of investments in both debt and equity. Before joining Lone Star, he worked for five years as an Associate Director in UBS Investment Banking and in the UBS Credit Restructuring Desk in London. While working for UBS, he advised on M&A transactions, capital raising and structured finance for banks and hedge funds. Mr Morenés holds a degree in Political Science and Economics from Georgetown University. |

| Total other external directors | 1 |
|--------------------------------|-------|
| % of total board | 11,1% |

| Remarks | |
|---------|--|
| | |

Indicate any changes arising in the category of each director over the period, where applicable:

| Director's name | Date of change | Previous category | Current category |
|-----------------|----------------|----------------------|------------------|
| | | | |
| | | | |





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Remarks

C.1.4. Complete the following table with information about the number of female directors at the close of each of the last four years, and the category of the directors concerned:

| Number of female directors | | | % of total directors in each category | | | | | |
|----------------------------|------|------|---------------------------------------|------|-------|-------|--------|------|
| | 2019 | 2018 | 2017 | 2016 | 2019 | 2018 | 2017 | 2016 |
| Executive | 0 | 0 | 0 | - | 0% | 0% | 0% | - |
| Proprietary | 0 | 0 | 0 | - | 0% | 0% | 0% | - |
| Independent | 1 | 1 | 1 | - | 25% | 33% | 25% | - |
| Other external | 0 | 0 | 0 | - | 0% | 0% | 0% | - |
| Total: | 1 | 1 | 1 | - | 11,1% | 12,5% | 14,29% | - |

| Remarks |
|---------|
| |
| |
| |
| |

C.1.5. State whether the company has diversity policies for the board of directors in relation to issues such as age, gender, disability, and professional qualifications and expertise. In accordance with the definition established in the Spanish Audit Act, small and medium-sized enterprises should report at least on the policy established in relation to gender diversity.

✓ Yes □ No

If yes, describe the diversity policies, their objectives, the measures implemented and the manner in which they were applied, and the results obtained in the year. You should also indicate the specific measures adopted by the board of directors and the appointments and Remunerations Committee to ensure a balanced and diverse make-up of directors.

If the company does not apply a diversity policy, explain the reasons why not.

Explicación de las medidas

The company approved a policy for the selection of directors in 2017 which requires it to foster diversity in terms of gender, experience and expertise among the directors and to ensure that no implicit bias exists such as might result in any kind of discrimination, especially where this might hinder the selection of female directors.

In this regard, Neinor Homes' objective is to ensure that female directors make up at least 30% of the total board members by 2020.

This policy has been published online at

https://www.neinorhomes.com/corporate-governance-and-sustainability/codes-and-policies/director-selection-policy

C.1.6. Explain any measures adopted by the appointments committee, where applicable, to ensure that selection procedures are free of any bias which might hinder the selection of female directors, and that the company deliberately seeks and includes women meeting the professional profile sought among potential candidates so as to ensure that it achieves a balanced make-up between women and men:





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The company approved a policy for the selection of directors in 2017 which requires it to foster diversity in terms of gender, experience and expertise among the directors and ensure that no implicit bias exists such as might result in any kind of discrimination, especially where this might hinder the selection of female directors.

In this regard, Neinor Homes' objective is to ensure that female directors make up at least 30% of the total board members by 2020.

The appointments and remunerations committee will review compliance with this policy each year and will take the necessary measures to ensure effective compliance with the matters addressed in this section and with the rest of the director selection policy.

This policy is published online at

https://www.neinorhomes.com/corporate-governance-and-sustainability/codes-and-policies/director-selection-policy

Where there are few or no female directors despite the measures adopted, where applicable, explain the reasons for this circumstance:

Explanation The time horizon of the measures described is 2020.

C.1.7. Explain the appointments committee's findings on its verification of compliance with policy for the selection of directors. In particular, describe how the policy contributes to the goal of achieving a number of female directors representing at least 30% of the total board members by 2020:

The Appointments and Remuneration Committee has not reached any conclusions regarding compliance with the selection policy insofar as:

- (i) The two appointments of proprietary directors made during 2019 were as a result of a proposal from the company's majority shareholder, a process carried out by co-option when two directors left the board; and
- (ii) The other appointment was to the position of CEO, for which the most suitable candidate for the rest of the Board and especially for the Appointments and Remuneration Committee was an internal figure with in-depth knowledge of the sector and projects, so it was decided to promote the Chief Operating Officer to the post.

On the occasion of the dismissal of any independent director, the Appointments and Remuneration Committee is assisted in the process of finding and selecting his/her replacement by an external specialised professional firm, which always includes in its instructions that the profile sought complies exhaustively with the director selection policy.

C.1.8. Where appropriate, explain the reasons why any proprietary directors were appointed at the proposal of shareholders owning less than 3% of capital:

Not aplicable.

| Shareholder's name | Reason for appointment |
|--------------------|------------------------|
| | |
| | |





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State whether the company has refused any formal requests for seats on the board made by shareholders holding interests in share capital equal to or greater than the holdings of other shareholders at whose request proprietary directors were appointed. Where appropriate, explain the reasons why these requests were turned down:

☑ No

| Shareholder's name | Explanation |
|--------------------|-------------|
| | |

C.1.9. Indicate any powers and authorizations, if any, delegated by the board to directors or any of the board committees:

| Director's name | Brief description |
|--------------------------------|--|
| Borja García-Egotxeaga Vergara | The CEO has been delegated all the powers of the Board except those that cannot be delegated by law or by the company's bylaws (in particular, the power to acquire land). |

C.1.10. Where appropriate, list any board members who also hold office as directors or executive positions in other companies forming part of the listed company's group:

| Director's name | Group entity's name | Office | Executive functions? |
|--------------------------------|---|----------------|----------------------|
| Borja García-Egotxeaga Vergara | Neinor Norte, S.L.U. Neinor Península, S.L.U. Neinor Sur, S.A.U. | Sole Director | Yes |
| Borja García-Egotxeaga Vergara | Promociones Neinor 1, S.L.U. Promociones Neinor 2, S.L.U. Promociones Neinor 3, S.L.U. Promociones Neinor 4, S.L.U. Promociones Neinor 5, S.L | Joint director | Yes |

| | Remarks | | |
|--|---------|--|--|
| | Kemarks | | |
| | | | |
| | | | |

C.1.11. Where appropriate, list any directors or representatives of corporate directors of your company, who have notified the same that they hold seats on the boards of any other listed companies unrelated with your group as directors or representatives of corporate directors:

Not applicable.

| Director's name | Listed company's name | Office |
|-----------------|-----------------------|--------|
| | | |



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| h rules, indicating where such they are | | where appropriate explc |
|--|--|--|
| | □ Yes ☑ No | |
| | | |
| Explanation of rules and identifications in accordance with the Board's Regulations, other listed companies (aside from the companies) | | |
| .13. State the total amounts paid out in | respect of the following direc | ctors' remuneration items |
| emuneration accruing to the Board of Directors | during the year (thousands of euros |) 1.426 |
| Cumulative pension rights accruing to current dire | ectors (thousands of euros) | N/A |
| Cumulative pension rights accruing to former dire | ctors (thousands of euros) | N/A |
| .1.14. Identify any senior managers wh muneration earned by the same during | | ectors, and state the tota |
| .1.14. Identify any senior managers wh muneration earned by the same during | o are not also executive dire g year: | |
| 1.14. Identify any senior managers who muneration earned by the same during Name of the individual or ent | o are not also executive direg year: | 1 |
| 1.14. Identify any senior managers whe muneration earned by the same during | io are not also executive direg year: ity Position Deputy CEO and y |) Chief Financial Officer |
| 1.14. Identify any senior managers who muneration earned by the same during Name of the individual or end Jordi Argemí García | io are not also executive directly give ar: ity Position Deputy CEO and y Chief Cor | 1 |
| 1.14. Identify any senior managers who muneration earned by the same during Name of the individual or entagonic Jordi Argemí García Mikel Etxebarria Dobaran | io are not also executive directly grants ity Position Deputy CEO and y Chief Cor | n v Chief Financial Officer porate Officer |
| 1.14. Identify any senior managers who muneration earned by the same during the Name of the individual or enterprocess. Jordi Argemí García Mikel Etxebarria Dobaran Gabriel Sánchez Cassinello | io are not also executive directly grear: ity Position Deputy CEO and y Chief Cor Chief Bu Chief Inve | Chief Financial Officer porate Officer siness Officer |
| 1.14. Identify any senior managers who muneration earned by the same during Name of the individual or enterprocess. Jordi Argemí García Mikel Etxebarria Dobaran Gabriel Sánchez Cassinello Mario Lapiedra Vivanco | io are not also executive directly grants ity Position Deputy CEO and y Chief Cor Chief Bu Chief Inve | n v Chief Financial Officer porate Officer siness Officer estment Officer |
| 1.14. Identify any senior managers whomuneration earned by the same during Name of the individual or ent Jordi Argemí García Mikel Etxebarria Dobaran Gabriel Sánchez Cassinello Mario Lapiedra Vivanco Julio Egusquiza González-Gil | ity Position Deputy CEO and y Chief Investo Chief Investo | Chief Financial Officer porate Officer siness Officer estment Officer vicing Officer |
| 1.14. Identify any senior managers whomuneration earned by the same during Name of the individual or ent Jordi Argemí García Mikel Etxebarria Dobaran Gabriel Sánchez Cassinello Mario Lapiedra Vivanco Julio Egusquiza González-Gil Juan Gómez Vega | io are not also executive directly year: ity Position Deputy CEO and y Chief Cor Chief Bu Chief Investo Chief Investo Chief Ope | Chief Financial Officer porate Officer siness Officer estment Officer vicing Officer r Relations Officer |
| 1.14. Identify any senior managers whomuneration earned by the same during Name of the individual or end Jordi Argemí García Mikel Etxebarria Dobaran Gabriel Sánchez Cassinello Mario Lapiedra Vivanco Julio Egusquiza González-Gil Juan Gómez Vega Fernando Hernanz de Dueñas Álvaro Conde Herranz | ity Position Deputy CEO and y Chief Cor Chief Bu Chief Investo Chief Investo Chief Ope Governance, Risk of | Chief Financial Officer Porate Officer Isiness Officer Estment Officer Ivicing Officer Ir Relations Officer Irrational Officer Irational Officer Irational Compliance Officer |
| 1.14. Identify any senior managers who muneration earned by the same during the same of the individual or entered by the same during the same of the individual or entered by the same during the same of the individual or entered by the same of the individual or entered by the same of the same o | ity Position Deputy CEO and y Chief Cor Chief Bu Chief Investo Chief Investo Chief Ope Governance, Risk of | Chief Financial Officer porate Officer siness Officer estment Officer vicing Officer r Relations Officer |
| 1.14. Identify any senior managers who muneration earned by the same during the Name of the individual or end Jordi Argemí García Mikel Etxebarria Dobaran Gabriel Sánchez Cassinello Mario Lapiedra Vivanco Julio Egusquiza González-Gil Juan Gómez Vega Fernando Hernanz de Dueñas Álvaro Conde Herranz | ity Position Deputy CEO and y Chief Cor Chief Bu Chief Investo Chief Investo Chief Ope Governance, Risk of | Chief Financial Officer Porate Officer Issiness Officer Estment Officer Ivicing Officer Ir Relations Officer Irrational Officer Irational Officer Irational Compliance Officer |



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C.1.16. Explain the procedures in place for the selection, appointment, resell action and removal of directors. Indicate the competent bodies, the procedural steps involved and the criteria applicable to each procedure.

Selection:

The company has approved a Directors Selection Policy, which sets out the selection procedure. In accordance with this policy, the selection process shall be based on a prior analysis of the Company's needs by the Board of Directors assisted by the Appointments and Remunerations Committee. The Appointments and Remunerations Committee shall define the candidates' functions and skills and shall assess the time and dedication required for each vacancy, so as to ensure that the eventual appointee is able appropriately to discharge his/her responsibilities.

The Company may seek external advice in order to complete its needs analysis and/or its annual assessment of compliance with the selection policy.

With regard to the criteria for the selection or reelection of directors, candidates shall meet the conditions established in point 4.2 of the policy (i.e. they must be reputable persons of acknowledged ability and professional solvency, with the appropriate experience, qualifications, training, availability and commitment to discharge the office concerned, and they must be unaffected by any of the incompatibilities enumerated in this section).

Additionally, in the evaluation of the Board for the 2018 financial year, among the measures that had be taken by the Appointments and Remuneration Committee, one of them was the definition of the characteristics that the directors had to comply with in their profile, as detailed below:

- Honourable, honest, upright person of good repute.
- Experience and qualified training in the following areas, preferably:
 - ✓ Real estate sector and market (transactions and regulations)
 - ✓ Finance and accounting.
 - ✓ Risk control and management.
 - ✓ Cybersecurity.
- Experience in administrative, management, control or advisory functions to other companies.
- Availability and commitment to perform their role.
- Fluent in Spanish and English.
- Professional career in line with the principles set out in the company's Code of Ethics.
- No conflicts of interest with Neinor Homes or with companies in the sector that are competitors.
- Not involved in any case of incompatibility or prohibition established in the applicable law.
- Not affecting for any reason the image and reputation of Neinor Homes or putting at risk, in any other way, the compay's interests, including not having a criminal record or accusation in legal proceedings.

The Company shall foster diversity in terms of gender, experience and expertise among the directors and shall ensure that no implicit bias exists such as might result in any kind of discrimination, especially where this might hinder the selection of female directors.

Appointment and reelection:

The directors are appointed by the General Shareholders Meeting or may be co-opted by the Board of Directors, subject to a report from the Appointments and Remunerations Committee, or in the case of independent directors at the proposal of said committee.





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The directors shall hold office for a term of three years, at the end of which they may be reselected one or more times for the same maximum term.

Directors co-opted onto the Board shall hold office until the next General Shareholders Meeting held after their appointment, and they shall resign their office in the event that said appointment is not ratified at the General Shareholders Meeting.

Before proposing the reelection of directors to the General Shareholders Meeting, the board shall assess the quality of the work carried out and the dedication to their office shown by the directors proposed during their previous term in office, who shall absent themselves from said assessment.

Assessment:

With regard to assessment, Article 18 of the Regulation of the Board of Directors requires the Board annually to assess (i) its functioning and the quality of work; (ii) the discharge by the Chairman and the Chief Executive Officer of their functions as such, based on the report issued by the Appointments and Remunerations Committee; (iii) the diversity of the Board's members and the skills of the directors; and (iv) the functioning of the Board Committees based on the reports issued by the same. For these purposes, the Chairman of the Board of Directors shall organize and coordinate the assessment process with the Chairs of the Board Committees.

Every three years, the Board of Directors shall be assisted in its evaluation by an external consultant, whose independence shall be verified by the Appointments and Remunerations Committee.

Based on the results of the annual assessment, the Board of Directors may propose an action plan to correct any weaknesses observed in relation to the quality and efficiency of the Board's functioning, the functioning and membership of committees, diversity, the work of the Chairman and of the Chief Executive, and the work and contributions made by each director.

Removal:

The directors shall cease to hold office when the term for which they were appointed ends, or where so decided by the General Shareholders Meeting.

Directors shall tender their resignation to the Board in the cases mentioned in Article 21.2 of the Board's Regulation (see section C.1.21 below).

The Board of Directors may only propose the removal of an independent director before the end of his/her statutory term of office upon sufficient grounds, established by the Board of Directors subject to a report by the Appointments and Remunerations Committee. The removal of independent directors may also be proposed as a consequence of a public takeover bid or of mergers and other similar corporate operations that would result in changes in the company's capital structure, provided such changes arise in line with corporate good governance recommendations applicable to the Company from time to time.

C.1.17. Explain the extent to which annual Board assessments have resulted in significant changes in its internal organization and in the procedures applicable to its activity:

Description of modifications

In accordance with the provisions of Article 529 *nonies* of the LSC and Recommendation 36 of the Code of Good Governance, as well as Technical Guide 3/2017 of the CNMV, in relation to the Audit Committee, the Company, in the last quarter of the year, carried out an internal and autonomous evaluation of the functioning of the Board and its respective Committees, following the best national and international market practices.

The evaluation carried out has been linked to a plan of action of measures for improvement.

The Board evaluation did not lead to any significant changes in its internal organisation, insofar as this evaluation considered the functioning of the Board and of the respective Committees to be very positive, being in line with the best practices of good governance of companies of public interest.

Some of the measures for improvement of the plan of action are:

- Development of various policies such as; a Corporate Social Responsibility policy, a Risk policy and an equality policy.
- Continuing to work to promote gender diversity.
- Continuing to increase in-person training for directors.
- Development of a succession plan.
- Increase of communication and reporting channels on expectations and issues that investors may raise in the





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development and strategy of the company.

Describe the assessment process and the areas evaluated by the Board of Directors with the assistance, where applicable, of an external consultant, with respect to the functioning and membership of the board and its committees, and any other area or issue subject to assessment.

The assessment process was carried out internally, allowing:

- Greater access to confidential internal information
- A more in-depth review, given that the scope of external assessments is limited with respect to Neinor Homes' objectives
- Flexibility, allowing adaptation to the directors' schedules
- Availability internally, to carry out the evaluation, of personnel with extensive knowledge of the company and experience in Corporate Governance
- High level of satisfaction with the previous evaluation performed internally.

The assessment process was carried out following a three-pronged approach to the work in order to maximize visibility and objectivity. The three avenues of approach were:

- 1. Assessment: Review of documentation and functioning by the internal audit department, as well as measurement of the levels of dedication, commitment, involvement and expertise exhibited by the directors, and analysis of their performance in the discharge of their responsibilities.
- Self-assessment: Self-assessment and review by the directors themselves of their effectiveness in the discharge
 of their duties and functioning. This process was conducted by means of questionnaires and personal
 interviews, respecting the anonymity of the responses received. The process ended with a workshop using the
 data obtained.
- 3. Benchmarking: Comparative analysis of Neinor Homes' Corporate Governance practices with respect to the activity in this area of comparable companies both in and outside the industry in light of applicable domestic / international standards and best practices.
- 4. Diagnosis of the company's situation in terms of Good Corporate Governance considering national and international benchmark practices: CNMV, IC-A, EBA, KING IV etc.

The scope of the review procedures carried out comprised the following:

- Membership: Number of members making up the Board and its Committees. Number of directors by category (executive, proprietary, independent and other external directors). Number of years for which each director has held office.
- 2. Diversity: Number of women holding seats on the Board and on its Committees. Number of foreign members of the Board and its Committees.
- 3. Experience and expertise: Assessment of the directors' experience in the industry according to their CVs. Corporate Governance experience of each director based on membership of other boards aside from Neinor Homes'. Verification of the training received by the Board and its Committees.
- 4. Directors' succession: Verification of the existence of a succession plan for the CEO and other directors.
- 5. Functioning: Examination of the schedule for meetings and of the meetings actually held. Verification of the prior notice given in calls for meetings, and of the agendas for the same. Review of minutes to verify the consideration of mandatory issues (pursuant to the Spanish Limited Companies Act, the Securities Market Act, etc.) at board meetings. Duration of the meetings held by the Board and its Committees.
- 6. Quality of information: Verification of the adequacy and quality of the information supplied to directors for decision-making purposes.
- 7. Directors' dedication / involvement: Number of absences from meetings of the Board and its Committees. Analysis of issues raised by the directors with regard to the information received before meetings. Analysis of issues raised by the directors in the course of meetings based on the information presented. Verification of additional requests made by the directors for occasional working papers / studies to be prepared by the Company.
- 8. Senior management and/or external advisers: Assessment of participation at meetings of the Board and its Committees by senior managers and/or external auditors without the presence of the CEO.
- 9. Compliance with best practices: Appraisal of the tone at the top in the functioning of the Board and its Committees in matters involving ethics, compliance, transparency, etc. Analysis of the Board's and Committees' awareness of and interest in compliance with the recommendations enshrined in the CNMV Unified Code of Good Governance (CUBG in the Spanish acronym). Review of the level of compliance with and effective implementation of the recommendations of the CUBG.
- 10. Directors' remuneration: Verification of the use of comparative market analyses of director remuneration prepared by external experts.
- 11. Recommendations of the CNMV on the information published in the previous year's CGR.





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- 12. Company information on Corporate Governance and policies and manuals on the company's website.
- 13. Company information for shareholders published and transferred on the occasion of the Ordinary General Shareholders' Meeting.
- 14. Information published in the annual CGR, policies and website content of other benchmark listed companies of the sector.
- 15. CNMV Recommendations on Good Governance, good practices declared in the Code of Good Governance approved by the Board of the National Securities Market Commission (CNMV) in February 2015. Good practices on the operation of the audit and control committees (Technical Guide 3/2017) and of the appointments and remuneration committee (Technical Guide 1/2019).
- 16. Follow-up on the recommendations of: Guide for Proprietary Directors of the Directors-Administrators Institute (IC-A), Spain 2019, good practices declared in the European Banking Authority (EBA) guidelines on corporate governance in 2018. Good practices stated in the Institute of Directors in Southern Africa King IV Report, South Africa 2016, as well as various international compliance guidelines such as the (US) Federal Sentencing Guidelines.

C.1.18. For those years in which evaluations were assisted by an external consultant, describe the business relations maintained by the consultant or any entity forming part of its group with the company or any group company.

Not applicable because the Company has carried out both the first annual evaluation of the Board (2018) as well as this second evaluation corresponding to the 2019 financial year internally.

C.1.19. Describe the circumstances in which directors are obliged to resign.

Directors must tender their resignations to the Board of Directors in the following circumstances:

- · when they cease to hold the executive posts associated with their appointment to directorships;
- where they are affected by any case of incompatibility or disbarment established by law or in the bylaws.
- when they are admonished by the Board of Directors for infringing any of the obligations incumbent upon the directors:
- when their continuance as members of the Board could jeopardize or harm the interest, credit or reputation
 of the Company, or where the reasons for their appointment are removed, including, without limitation, as a
 result of significant changes in their professional situation or in the conditions under which they were
 appointed to their directorship;
- when they are prosecuted for any offence or are the subject of disciplinary proceedings instigated by the supervisory authorities in relation to any serous or very serious offence;
- in the case of proprietary directors, (i) when the shareholder represented sells its entire shareholding or materially reduces said the same, or (ii) by the requisite number, when the shareholder represented reduces its shareholding to a level requiring a reduction in the number of proprietary directors;
- when a director is a member of more than four Boards of listed companies (aside from the Company);
- when alleged wrongdoing by a director means that his/her continuance could be seriously detrimental to equity or corporate the reputation in the Board's opinion.

| C.1.20. Are qualified majorities other than thos | e established by law requ | uired for any decisions?: |
|--|---------------------------|---------------------------|
| □ Yes | ☑ No | |
| Describe the differences, where applicable. | | |
| Description of | i differences | |

C.1.21. State whether any specific conditions exist for appointment as chairman the board other



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| than those applicable to directors. | | | | |
|---|---------------|-----------------------------|-----------------------|---------------------|
| | ☐ Yes | ☑ No | | |
| Desc | cription of c | conditions | | |
| C.1.22 State whether the bylaws or the | Board's F | Regulations es | tablish any age l | imits for directors |
| ☐ Age limit for CE | U | ☑ No nit for chairman ☐ Age | e limit for directors | |
| | Remarl | ks | | |
| C.1.23. State whether the bylaws or the other stricter requirements in addition regulations for independent directors: | | - | · | |
| | ☐ Yes | ☑ No | | |
| Additional requirements and/or maximu | ım term of | mandates in yea | nrs | |

C.1.24. State whether the bylaws or the Board's Regulations establish any specific rules for proxy votes by other directors at board meetings, the procedure for the issue of proxies and, in particular, the maximum number of proxies a director may hold. Likewise, state whether any restrictions exist with regard to the categories of director to whom proxies may be issued above and beyond the restrictions established by law. Where appropriate, provide a brief description of the rules.

Neither the bylaws nor the Board's Regulations establish any specific rules for proxy votes at Board meetings, and there are no restrictions with regard to the categories of directors to whom proxies may be granted above and beyond the restrictions established by law.

C.1.25 State the number of meetings held by the board of directors during the year. Where appropriate, indicate the number of board meetings that were not attended by the chairman. In this computation, the chairman should be treated as attending where represented by proxy with specific instructions.

| Number of board meetings | 13 |
|---|----|
| Number of board meetings not attended by the chairman | 0 |

| Remark | ks |
|--------|----|
| | |





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State the number of meetings held by the coordinating director with the other directors but not attended by the CEO either in person or by proxy.

Not applicable, because the chairman is not the CEO.

| Number of meetings | - |
|--------------------|---|
|--------------------|---|

State the number of meetings held by the different board committees during the year:

| Number of meetings of the executive or steering committee | _ * |
|--|-----|
| Number of meetings of the audit committee | 6 |
| Number of meetings of the appointments and Remunerations Committee | 10 |
| Number of meetings of the appointments committee | _ * |
| Number of meetings of the remuneration committee | _ * |
| Number of meetings of the Land Investment Committee (LIC) | 5 |

^{*} Not applicable, because of this committee does not exist.

| Remarks | |
|---------|--|
| | |

C.1.26. State the number of meetings held by the board of directors during the year and the attendance data for the board members:

| Number of meetings attended in person by at least 80% of directors | 12 |
|---|--------|
| % attendance in person / total votes cast during the year | 94,29% |
| Number of meetings attended by all directors either in person or by proxies issued with specific instructions | 9 |
| % of votes cast by directors in person or by proxies issued with specific instructions / total votes cost during the year | 97,14% |

Remarks

According to section C.1.25, five board meetings were held, but this section provides details of only four. The difference is that the Board voted by letter without a meeting in one case.

C.1.27 State whether the individual and consolidated annual accounts presented to the board for approval are previously certified:

☐ Yes ☑ No

Where appropriate, identify the person(s) who certified the individual and consolidated annual accounts of the company for preparation by the board:

| Name | Office | | | | |
|---------|--------|--|--|--|--|
| | | | | | |
| | | | | | |
| Remarks | | | | | |
| | | | | | |



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C.1.28. Explain the mechanisms, if any, established by the Board of Directors to ensure that the auditors' reports on the individual and consolidated annual accounts prepared presented to the annual general meeting are unqualified.

In accordance with Article 39.3 of the Board's Regulations, the Board of Directors shall endeavour to the prepare the final annual accounts in such manner as to ensure that there is no need for the auditor to include any emphasis of matter or qualifications in the opinion issued. In the exceptional cases where emphasis of matter paragraphs or qualifications may exist, both the Chair of the Audit and Control Committee and the external auditors shall provide the shareholders with clear explanations as to the contents of the same. Where the Board considers that it must maintain its stance, it shall publicly explain the meaning and extent of the difference of opinion.

Article 9.1(d) of the Audit and Control Committee Regulation expressly requires the Committee to ensure that the Board of Directors is able to present the financial statements to the Annual General Meeting without scope limitations or qualifications and, in the exceptional cases where such may exist, the Chair of the Audit and Control Committee and the external auditors shall clearly explain to the shareholders of the meaning and extent of such scope limitations and qualifications.

In accordance with Article 9.6(e) of the Audit and Control Committee Regulation, the Committee shall meet periodically with the external auditor (once in the planning phase before audit procedures begin and once after the audit in the drafting phase for reports). At least one such meeting each year shall be held without the presence of any members of the Company's management team in order to debate audit tasks and any issues arising from the audit procedures carried out.

| C.1.29. | Is the secretary to the board a dire | ector? | |
|---------|--------------------------------------|--------|------|
| | ַ | □ Yes | ☑ No |

Complete the following table if the secretary is not a director:

| Secretary's name | Representative | | | | | |
|----------------------|----------------|--|--|--|--|--|
| Silvia López Jiménez | | | | | | |
| | | | | | | |
| Remarks | | | | | | |
| | | | | | | |

C.1.30. Describe the specific mechanisms established by the company to protect the independence of external auditors, as well as the mechanisms, if any, to protect the independence of financial analysts, investment banks and rating agencies, including a brief explanation of how the pertinent legal provisions were implemented in practice.

The company has established selection, approval and evaluation procedures for all relevant providers to support and ensure transparency in tender processes.

With regard to the services concerned in this section, the company retains the services of external auditors applying the procedures mentioned in the preceding paragraph on the same basis as for other service providers.

In order to safeguard the independence of the company's external auditors, the Audit and Control Committee has also established the following policies and procedures:

- Employment policy for former auditors
- Policy for the provision of non-audit services by the external auditor
- Annual internal audit report on the independence of the external auditor
- Annual Independence Letter/Report issued by the external auditor

The company's Governance, Risk and Compliance management ensures compliance with these policies.

C.1.31. State whether the company changed its external auditor during the year. If so, identify the incoming and outgoing auditors:



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| | ☐ Yes | ☑ No | |
|--|---|------------------------|--|
| Outgoing auditor | | Incoming au | ditor |
| | | | |
| | Remarks | | |
| ate whether there were any disagreer | ments with the | outgoing auditor | and explain their |
| | ☐ Yes | ☑ No | |
| Explanat | ion of disagreeme | ents | |
| | | | |
| 1.32. State whether the audit firm cod/or its group, and if so state the fe | • | | • |
| rcentage of the total fees billed by th | • | | |
| | ☑ Yes | \square No | |
| | Company | Group companies | Total |
| | | | |
| Cost of other non-audit work (thousands of euros) | Neinor Homes S.A. | | 91 |
| euros) Cost of other non-audit work (thousands of | | | 91 |
| euros) Cost of other non-audit work (thousands of euros) | S.A. | | 39% |
| | S.A. Sit work by the external Information Conf | rnal auditor correspor | 39% ands mainly to verification anti-money laundering |

C.1.34. State the number of consecutive years for which the current audit firm has examined the individual and/or consolidated annual accounts of the company. Also, state the number

☐ Yes

Explanation

☑ No





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of years examined by the current auditor as a percentage of the total number of years in which the annual accounts have been audited:

| | Individual | Consolidated |
|-----------------------------|------------|--------------|
| Number of consecutive years | 6 | 6 |

| Number of years examined by the current audit firm / | Individual | Consolidated |
|--|------------|--------------|
| Number of years in which the company has been | 100% | 100% |
| audited (%) | 100% | 100% |

| Remarks |
|---------|
| |

C.1.35. State whether there is any procedure to ensure that the directors are provided sufficiently in advance with the necessary information to prepare meetings of the governing body, and where applicable explain such procedure:

| $\mathbf{\nabla} \mathbf{Y}_{\mathrm{es}}$ | □ No |
|--|-------|
| <u> </u> | L 110 |

Description of procedure

In accordance with Article 16 of the Board's Regulations, calls for meetings of the Board of Directors must be issued at least 72 hours prior to the date of the meeting, accompanied by all relevant information duly prepared and summarized. In practice, both calls and the documentation for meetings are sent 6-7 days in advance using a restricted tool to which only the directors have access, in order to guarantee information security.

The agenda for board meetings shall indicate clearly the points on which the board of directors is required to adopt a decision or resolution, so that the directors can examine or obtain the necessary information in advance.

Moreover, Article 23 of the Regulation permits the directors to request information on any matter falling within the purview of the Board of Directors and to examine the books, ledgers, documents and other documentation.

Requests for information must be addressed to the Secretary of the Board of Directors, who will submit them to the Chairman of the Board and to the appropriate interlocutor in the Company.

The Secretary shall advise the director concerned of the confidential nature of the information requested and received, and of his/her duty of confidentiality pursuant to the Regulation.

The Chairman may refuse to provide the information where he considers (i) that it is not needed for the proper discharge of the functions incumbent upon the director, or (ii) that the cost is not reasonable in view of the importance of the problem and the Company's assets and revenues.

Additionally, as a consequence of the provisions of final provision nine of Royal Decree-Law 19/2018, which transposes a number of European directives and amends the text of the Securities Market Law (the "TRLMV") to adapt it to, among other things, the Regulation (EU) 596/2014 of the European Parliament and of the Council of 16 April 2014 on market abuse ("the MAR") and complete the transposition of the Commission implementation (EU) 2015/2392 of 17 December 2015 on MAR concerning the communication of possible or actual infringements. The company has proceeded to modify and update the internal rules on conduct in the stock exchanges, an update that was approved at the Board of Directors meeting held on 24 July 2019, in order to adapt it to the aforementioned regulations

The main changes are as follows:

- 1,- Redefinition of inside and relevant information.
- 2.- Delegation of the various responsibilities of the Law to the Compliance Department in accordance with the regulations for listed companies.



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| 3 Inclusion | , clarification and st | andardization | of specific | obligations for | certain stakeh | nolders such as |
|--------------|------------------------|---------------|-------------|-----------------|----------------|-----------------|
| reference to | o the RDP and relate | ed persons. | | _ | | |

- 4.- Inclusion of a communication protocol that governs requests for information from shareholders and directors of the company.
- 5.- Inclusion of the obligation of the CEO and CFO to report corporate transactions of inside information.
- 6.- Elimination of the justification to the CNMV, the delay of a relevant event as stipulated in the regulations.

The Regulations are published on the company's corporate website.

| C.1.36. | State | whether | the | company | has | established | any | rules | obliging | directors | to | report |
|---------|----------|------------|--------|-------------|--------|----------------|------|--------|----------|------------|-----|--------|
| circums | tances | s that cou | ıld ho | arm the cre | edit c | and reputation | n of | the co | ompany (| and to res | ign | where |
| approp | riate. E | xplain suc | ch rul | es, if any: | | | | | | | | |

| | ✓ Yes | \square No | | | |
|---|-------------------|--------------|--|--|--|
| | Explanation of ru | les | | | |
| n accordance with Article 21.2(iv) of the Board's Regulations, the directors are required to tender their resignation to he Board of Directors where their continuance could jeopardize the interest, credit or reputation of the Company. he Board shall accept such resignation where deemed appropriate. | | | | | |

In such cases, the director concerned shall explain the circumstances in a letter sent to all of the Board members,

☐ Yes

and his/her removal shall also be duly explained in the Annual Corporate Governance Report.

C.1.37. State whether any member of the Board of Directors has informed the company of prosecution or the initiation of trial proceedings against him/her on any of the charges mentioned in Article 213 of the Spanish Limited Companies Act:

| Director's name | Criminal charge | Remarks |
|-----------------|-----------------|---------|
| | | |

☑ No

□ No

State whether the Board of Directors has examined the case. If yes, provide a reasoned explanation of the decision adopted as to the continuation or otherwise of the director in office, and explain the actions taken by the Board of Directors to date, if any, and those which it plans to take.

☐ Yes

| Decision adopted / action taken | Reasoned explanation |
|---------------------------------|----------------------|
| | |

C.1.38. List any agreements entered into by the company, which will come into force, be amended or be terminated in the event of a change in control of the company resulting from a public takeover debate and its effects.

The majority of the loan agreements made by the company with banks require the lender's prior consent for any change in control of the company.



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C.1.39. Indicate any agreements between the company and its directors, managers and employees, which provide for compensation, guarantees or golden parachutes in the event of resignation or unfair dismissal, or where contractual relations are terminated as a consequence of a public takeover bid or any other type of corporate transaction. These agreements should be identified individually in the case of directors and on aggregate in other cases.

| Number of beneficiaries | | | |
|---|---|--|--|
| CEO, Executive Vice Chairman and part of the Management Committee. | In the event of termination of the agreement by the Company - unless such termination is due to a serious and culpable breach by the beneficiaries of the obligations incumbent on them by law or contract - the beneficiaries shall be entitled to receive compensation equivalent to two years of their last stipulated fixed salary. | | |

State whether these agreements must be reported to and/or approved by the company's management bodies or by the group in any cases other than those established by applicable law. If so, specify the procedures, the case is concerned and the nature of the management bodies responsible for approval and for reporting.

| | Board of directors | General Meeting |
|--------------------------|--------------------|-----------------|
| Body authorizing clauses | X | |

| | YES | NO |
|---|-----|----|
| Are these clauses reported to the General Shareholders Meeting? | | X |

| Re | marks |
|----|-------|
| | |

C.2. Board of committees

C.2.1. List all board committees, their members and the proportion of executive, proprietary, independent and other external holding seats on the same:

There is no Executive or Steering Committee.

EXECUTIVE COMMITTEE

| Name | Office | Category |
|------|--------|----------|
| - | - | - |

| % executive directors | |
|----------------------------|--|
| % proprietary directors | |
| % independent directors | |
| % other external directors | |

| | Remarks | |
|--|---------|--|
| | kemarks | |
| | | |
| | | |
| | | |



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Explain any functions delegated or assigned to this committee other than those already mentioned in section C.1.10 ten above, and describe the procedures and rules governing the committee's organization and functioning. For each function, state the most relevant actions during the year and explain how the committee discharged each of the functions attributed to it by law, the bylaws or any other corporate agreements in practice.

AUDIT COMMITTEE

| Name | Office | Category |
|---------------------------------------|------------|-------------------------|
| Anna M. Birulés Bertran | Chairwoman | Independent director |
| Ricardo Martí Fluxá | Member | Independent director |
| Alfonso Rodés Vilá | Member | Independent director |
| Van J. Stults | Member | Proprietary director |
| Felipe Morenés Botín-Sanz de Sautuola | Member | Other external director |

| % executive directors | 0% |
|----------------------------|-----|
| % proprietary directors | 20% |
| % independent directors | 60% |
| % other external directors | 20% |

Explain the functions assigned to this committee including any additional functions to those provided for by law, and describe the procedures and rules governing the committee's organization and functioning. For each function, state the most relevant actions during the year and explain how the committee discharged each of the functions attributed to it by law, the bylaws or any other corporate agreements in practice.

<u>Procedures and rules governing organization and functioning:</u>

Article 42 of the Company's Bylaws is as follows:

- 1. The Board of Directors shall create a permanent Audit and Control Committee as an internal informational and consultative body without executive duties, but vested with reporting, advisory and proposal-making powers within its remit, as established in sub-section 5 of this Article. The Audit and Control Committee shall have a minimum of three and a maximum of five members, being non-executive directors appointed by the Board. The majority of the Audit and Control Committee's members shall be independent directors, and one of them shall be appointed taking into account his/her knowledge and expertise in accounting and/or audit matters.
- 2. The Board of Directors shall appoint the Committee's Chair from among the independent directors holding seats on the same. The Board of Directors shall likewise appoint a Deputy Chair where considered appropriate. The Deputy Chair shall be appointed under the same conditions as the Chair.
- 3. The office of Secretary to the Audit and Control Committee will be held by the person appointed by the Board of Directors. The secretary need not be a full member of the Audit and Control Committee, in which case it will not be necessary for the Secretary to be a member of the Board of Directors. The Secretary to the Audit and Control Committee need not be the same person as the Secretary to the Board of Directors.
- 4. The directors holding seats on the Audit and Control Committee shall discharge their functions while they continue in office as directors of the Company, unless otherwise agreed by the Board of Directors. The renewal, reelection and removal of the directors holding seats on the Committee shall be governed by the pertinent resolutions of the Board of Directors.

The office of Chair shall be held for a maximum term of four years, after which period the outgoing Chairman shall not be reselected until at least one year has passed since his/her termination, notwithstanding his/her continuation or reelection as a member of the Committee.



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- 5. Notwithstanding any other tasks that may be assigned to it by the Board of Directors from time to time, the Audit and Control Committee shall have the following basic functions:
 - (i) To report to the General Shareholders Meeting on any questions raised by the shareholders within the remit of the Committee and, in particular, to report on the results of the audit, explaining how it contributed to the integrity of the financial information and the role played by the Audit and Control Committee in the audit process.
 - (ii) To supervise the effectiveness of the Company's and the group's internal controls, internal audit function and risk management systems (including the management of tax risks), and to discuss any significant weaknesses in the internal control system detected in the course of audit procedures with the auditor without thereby compromising its independence. For these purposes, the Committee may present its recommendations and proposals to the management body, establishing the pertinent monitoring periods.
 - (iii) To supervise the process by which regulated financial information is prepared and presented, and to make recommendations and proposals to the Board of Directors to safeguard the integrity of such information.
 - (iv) To make proposals to the Board of Directors, for eventual approval by the General Shareholders Meeting, with regard to the selection, appointment, reelection or replacement of the auditors, in accordance with prevailing legislation, as well as proposals relating to the terms of engagements; to seek and obtain regular information from the auditors with regard to their audit plan and the progress thereof; and to safeguard the independence of the auditors in the discharge of their functions.
 - (v) To supervise internal audits in the Company.
 - (vi) To establish appropriate relations with the auditors in order to obtain information regarding any matters which might compromise their independence for examination by the Audit and Control Committee, as well as information concerning the audit procedures carried out and, where applicable, as required for the authorization of other non-audit services permitted under prevailing legislation, and to receive all other communications required under legislation governing the audit of financial statements and by prevailing audit standards. In any event, the Audit and Control Committee shall obtain the external auditors' annual letter of representations establishing their independence from the company and other companies directly or directly related with the same, as well as detailed, itemized information on any additional non-audit services of any kind and the fees received in respect of thereof by the external auditor or by any persons or entities related with the same, in accordance with prevailing audit legislation.
 - (vii) To issue an annual report expressing an opinion on the independence or otherwise of auditors and audit firms. Said report shall be issued before the audit opinion is received. The Audit and Control Committee's report shall in any case address the provision of the additional non-audit services referred to in the preceding paragraph, considered both individually and as a whole, and it shall likewise address the system in place to assure the independence of the auditor in accordance with prevailing audit regulations;
 - (viii) To report to the Board of Directors in advance on all relevant matters where so required by Law, the Bylaws or the Board's Regulations, in particular with regard to: (i) the financial information published periodically by the Company; (ii) the creation, or acquisition of equity investments in, special purpose vehicles or entities registered in countries or territories listed as tax havens; and (iii) related-party transactions.
 - (ix) In relation to the external auditor: (i) to ensure that fees do not compromise audit quality or the auditor's independence; (ii) to supervise the issue of a relevant event notice to the CNMV in the event of any change of auditor, and to accompany such notice with a declaration regarding the possible existence and contents of any disagreements with the outgoing auditor, where applicable; and (iii) to ensure that the Company and the external auditor respect and abide by prevailing rules governing the provision of non-audit services, limits on the concentration of the auditor's business and, in general, any other rules governing auditor independence.
 - (x) To summon any employee or executive of the company, and where appropriate to require their attendance without the presence of any other director or executive.
 - (xi) Any other functions assigned by the Board of Directors in its Regulation.
- 6. The Audit and Control Committee shall meet quarterly on an ordinary basis to review the periodic financial information to be reported to stock market supervisors, as well as any information requiring the approval of the Board of Directors for inclusion in the annual reports published. The Committee shall also meet at the request of any of its members and wherever convened by its Chair, who shall convene a meeting whenever the Board of Directors or the Chairman of the Board requires a report or the adoption of proposals, and in any event whenever appropriate for the proper discharge of its functions. Committee meetings shall be deemed quorate whenever attended, either in person or by proxy, by half plus one of its members. Resolutions shall be adopted by majority vote. The Chair shall not have a casting vote in the event of tie.
- 7. The Board of Directors may draw up and approve a Regulation implementing the foregoing.

Also, Article 14 of the Board's Regulations provides as follows:

- (i) To report on transactions which imply, or could imply, any conflict of interest.
- (ii) To report on transactions involving structural or corporate changes which the company plans to carry out,



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the financial terms and accounting impact of such transactions, and the exchange ratio proposed, if any.

(iii) To oversee a whistle-blowing mechanism allowing employees confidentially to report any irregularities, especially of a financial or accounting nature, which they may observe in the company, as well as any matters that could give rise to any criminal liability on the part of the Company.

The Audit and Control Committee shall prepare an annual report on its activities, explaining the main matters arising, if any in relation to the Committee's functions. Where the Audit and Control Committee may deem it appropriate, it may include proposals to improve the Company's governance rules in said report.

The Audit and Control Committee may summon any member of the companies management team or staff to appear before it, even without the presence of any other manager. Persons so summoned shall be required to attend the meetings of the Audit and Control Committee and to offer their full cooperation and access to any information they may hold. That committee may likewise require the auditors to attend its meetings.

With a view to achieving the best possible outcomes, the Audit and Control Committee may seek the advice of external experts where deemed necessary to ensure the adequate discharge of its functions.

The Company shall establish an Internal Audit Department to supervise the proper functioning of information systems and internal controls under the oversight of the Committee. The Internal Audit Department shall report functionally to the non-executive Chairman of the Board of Directors or to the Chair of the Audit and Control Committee. The head of the Internal Audit Department shall present the department's annual working plan to the Audit and Control Committee. The Department head shall likewise report any incidents arising in the course of internal audit activities and shall submit a report to the Committee at the end of each financial year.

Among the Committee's actions during the year, we can highlight:

- (i) Supervision and review of the financial statements reported to the market every quarter.
- (ii) Re-appointment of Deloitte as external auditor of the company.
- (iii) Verification of the external auditor's independence.
- (iv) Analysis and supervision of the methodology and calculation used by the external assessor.
- (v) Amendment and update of the internal rules on conduct in the stock exchanges of the company.
- (vi) Review and update of the company's risk map.
- (vii) Analysis and supervision of related Transactions and conflicts of interest arising during the financial year.
- (viii) Supervision of the activities and work carried out by the GRC (Governance, Risk and Compliance) department in relation to the management and execution of work plans within the integrated internal control and risk management model.
- (ix) Supervision of treasury stock operations.
- (x) Monitoring and supervision of the company's Corporate Social Responsibility Plan.

Identify the directors appointed to seats on the audit committee in view of their knowledge and expertise in accounting and audit matters and state the date of the Committee Chair's appointment to office.

| Name of directors with relevant expertise | Anna M. Birulés Bertran | |
|---|-------------------------|--|
| Date of appointment as Committee Chair | 08/03/2017 | |

APPOINTMENTS AND REMUNERATIONS COMMITTEE

| Name | Office | Category | |
|---------------------------------------|------------|-------------------------|--|
| Ricardo Martí Fluxá | Presidente | Independent director | |
| Felipe Morenés Botín-Sanz de Sautuola | Vocal | Other external director | |
| Alfonso Rodés Vilà | Vocal | Independent director | |
| Anna M. Birulés Bertran | Vocal | Independent director | |
| Van J. Stults | Vocal | Proprietary director | |

| % executive directors | 0% |
|-------------------------|-----|
| % proprietary directors | 20% |





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| % independent directors | 60% |
|----------------------------|-----|
| % other external directors | 20% |

Explain the functions assigned to this committee including any additional functions to those provided for by law, and describe the procedures and rules governing the committee's organization and functioning. For each function, state the most relevant actions during the year and explain how the committee discharged each of the functions attributed to it by law, the bylaws or any other corporate agreements in practice.

Procedures and rules governing organization and functioning:

Article 43 of the Company's Bylaws provides as follows:

- 1. The Board of Directors shall create a permanent Appointments and Remunerations Committee as an internal informational and consultative body without executive duties, but vested with reporting, advisory and proposal-making powers in its area of activity, as described in sub-section 5 of this Article. The Appointments and Remunerations Committee shall have a minimum of three and a maximum of five members, being non-executive directors appointed by the Board of Directors at the proposal of its Chairman. The majority of the members of the Appointments and Remunerations Committee shall be independent directors.
- 2. The Board of Directors shall appoint the Committee's Chair from among the independent directors holding seats on the same. The Board of Directors shall likewise appoint a Deputy Chair where considered appropriate. The Deputy Chair shall be appointed under the same conditions as the Chair.
- 3. The office of Secretary to the Appointments and Remunerations Committee will be held by the person appointed by the Board of Directors. The secretary need not be a full member of the Appointments and Remunerations Committee, in which case it will not be necessary for the Secretary to be a member of the Board of Directors. The Secretary to the Appointments and Remunerations Committee need not be the same person as the Secretary to the Board of Directors.
- 4. The directors holding seats on the Appointments and Remunerations Committee shall discharge their functions while they continue in office as directors of the Company, unless otherwise agreed by the Board of Directors. The renewal, reelection and removal of the directors holding seats on the Committee shall be governed by the pertinent resolutions of the Board of Directors.
- 5. Notwithstanding any other tasks that may be assigned to it by the Board of Directors from time to time, the Appointments and Remunerations Committee shall have the following basic functions:
 - (i) To evaluate the competences, expertise and experience required by the Board of Directors; For these purposes, the Appointments and Remunerations Committee shall define the necessary skills and abilities of the candidates to cover any vacancy and shall evaluate the time and dedication required to discharge the related duties effectively.
 - (ii) To establish a target for representation by the minority gender in the Board of Directors, and to prepare guidelines for the attainment of that target.
 - (iii) To make proposals to the Board of Directors for the appointment of independent directors by co-option or for presentation and approval at the General Shareholders Meeting, as well as proposals for the reelection or removal of such directors by the General Shareholders Meeting.
 - (iv) To make proposals for the appointment of other directors by co-option or for presentation and approval at the General Shareholders Meeting, as well as proposals for the reelection or removal of such directors by the General Shareholders Meeting.
 - (v) To make informed proposals for the appointment or removal of management personnel, and on the basic terms and conditions of their contracts.
 - (vi) To examine and organize the succession of the Chairman of the Board and of the Chief Executive Officer of the Company and, where applicable, to make proposals to the Board of Directors to ensure an orderly and well-planned succession.
 - (vii) To report to the Board of Directors on policy regarding the remuneration of directors and senior managers or other persons holding management posts and reporting directly to the Board of Directors, executive committees or executive directors, as well as the individual remuneration and other contractual terms applicable to the executive directors, and to verify compliance with the policy established.





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6. The functioning of the Appointments and Remunerations Committee shall be governed by such rules as may be determined by the Board of Directors in the pertinent Regulation.

Also, Article 15 of the Board's Regulations provides as follows:

The Appointments and Remunerations Committee shall meet quarterly on an ordinary basis, and at least four times each year. The Committee shall also meet at the request of any of its members and wherever convened by its Chair, who shall convene a meeting whenever the Board of Directors or the Chairman of the Board requires a report or the adoption of proposals, and in any event whenever appropriate for the proper discharge of its functions.

Meetings of the Appointments and Remunerations Committee shall be deemed quorate whenever attended, either in person or by proxy, by half plus one of its members. Resolutions shall be adopted by majority vote.

The Committee shall record its deliberations in the minutes, copies of which shall be forwarded to all members of the Board of Directors.

The Committee shall consult with the Chairman of the Board and the Company's Chief Executive, in particular on matters relating to executive directors and senior management personnel.

With a view to achieving the best possible outcomes, the Appointments and Remunerations Committee may seek the advice of external experts where deemed necessary to ensure the adequate discharge of its functions, taking the necessary steps to ensure that any possible conflicts of interests do not compromise the independence of the external advice received by the Committee.

Among the Committee's actions during the year, we can highlight:

- (i) Proposal and approval to the Board of candidates to fill the vacancy of directors who have voluntarily left their posts.
- (ii) Approval of the change of the make-up of the Audit and Control Committee, the Appointments and Remuneration Committee and the Real Estate Investment Committee.
- (iii) Presentation and approval of the new CEO of the company.
- (iv) Supervision and review of the evaluation of the functioning of the Board and its committees
- (v) Supervision of internal control work on segregation of duties requested from Governance, Risk and Compliance (GRC) management.
- (vi) Review and monitoring of the company's remuneration plan for the year.
- (vii) Performance monitoring by senior management.

APPOINTMENTS COMMITTEE

The Company does not have an Appointments Committee, the functions and duties of which are assigned to the Appointments and Remunerations Committee.

| | Name | Office | Category |
|---|------|--------|----------|
| Ī | | | |
| | | | |

| % executive directors | |
|----------------------------|--|
| % proprietary directors | |
| % independent directors | |
| % other external directors | |

Explain the functions assigned to this committee including any additional functions to those provided for by law, and describe the procedures and rules governing the committee's organization and functioning. For each function, state the most relevant actions during the year and explain how the committee discharged each of the functions attributed to it by law, the bylaws or any other corporate agreements in practice.



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REMUNERATIONS COMMITTEE

The Company does not have a Remuneration Committee, the functions and duties of which are assigned to the Appointments and Remunerations Committee.

| Office | Category |
|--------|----------|
| | |
| | |
| | |

| % executive directors | |
|----------------------------|--|
| % proprietary directors | |
| % independent directors | |
| % other external directors | |

Explain the functions assigned to this committee including any additional functions to those provided for by law, and describe the procedures and rules governing the committee's organization and functioning. For each function, state the most relevant actions during the year and explain how the committee discharged each of the functions attributed to it by law, the bylaws or any other corporate agreements in practice.

LAND INVESTMENT COMMITTEE

| Name | Office | Category | |
|---------------------------------------|---------------------------|-------------------------|--|
| Aref H. Lahham | Chairman | Proprietary director | |
| Borja García-Egotxeaga Vergara | Member Executive director | | |
| Ricardo Martí Fluxá | Member | Independent director | |
| Van J. Stults | Member | Proprietary director | |
| Andreas Segal | Member | Independent director | |
| Felipe Morenés Botín Sanz-de Sautuola | Member | Other external director | |
| Jorge Pepa | Member | Executive director | |

| % executive directors | 28,5% |
|----------------------------|-------|
| % proprietary directors | 28,5% |
| % independent directors | 28,5% |
| % other external directors | 14,5% |

Explain the functions assigned to this committee, describe the procedures and rules governing its organization and functioning. For each function, state the most relevant actions during the year and explain how the committee discharged each of the functions attributed to it by law, the bylaws or any other corporate agreements in practice.

Procedures and rules governing organization and functioning:

The internal Regulation of the Land Investment Committee establishes, inter alia, the following:

- The Committee shall be formed by a minimum of three and a maximum of seven members. The Committee
 members shall be appointed by the Company's Board of Directors at the proposal of the Appointments and
 Remunerations Committee, subject to consultation with the Chair of the Land Investment Committee.
- 2. The majority of the Committee members shall be non-executive directors. All members of the Committee shall have broad, recent and appropriate professional, technical and financial experience in the real estate sector



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and in financial investment, whether securities investment or investment in real estate assets.

- 3. Only the Committee members shall be entitled to attend its meetings. However, other directors and employees, and other natural persons and external advisers may be invited to attend the Committee's meetings on a regular basis, and other persons who are not members of the Committee may also be invited to attend all or part of a meeting wherever deemed necessary or appropriate. Only the Committee members shall have the right to vote on its resolutions, and any other persons attending shall be permitted only to speak.
- 4. The committee members shall be appointed for a maximum term of three years, which may be extended by a further two 3-year terms, provided search Committee members continue to be members of the Board of Directors.
- 5. The Committee's Chair shall be appointed by the Board of Directors. In the absence of the Committee's Chair and his/her appointed stand-in, the other members of the Committee attending shall select one of their number to chair the meeting.
- 6. The office of Secretary to the Land Investment Committee shall be held by such persons as may be appointed by the Board of Directors. The Secretary to the Land Investment Committee need not be a full member of the same, in which case (i) he/she shall not have the right to vote, and (ii) he/she shall not be a member of the Board of Directors. The Secretary to the Land Investment Committee need not be the same person as the Secretary to the Board of Directors.
- 7. The Committee's resolutions shall be adopted by majority vote. All members of the Committee attending its meetings shall vote on all items on the agenda except where any conflict of interest may exist, in which case the Committee member affected shall leave the meeting and shall not take part in deliberations or vote on any matters where he/she may have a conflict of interests.
- 8. All reports prepared by the Committee and submitted to the Board of Directors for its consideration before the approval of any Board resolution shall expressly mention that all proposals made by the Committee are in compliance with prevailing legislation.
- 9. The Committee shall meet at least four times each year, and whenever necessary. Notwithstanding, the Committee shall meet wherever so requested by any of its members or wherever it is validly convened by the Chair.
- 10. The Committee Chair shall convene a meeting wherever the Board of Directors or the Chairman of the Board may request that a report be prepared or a proposal approved, and in any event wherever deemed expedient for the due discharge of its functions.
- 11. Committee meetings shall be convened by the Secretary to the Committee at the request of any of its members, or at the request of the Chairman of the Board.
- 12. Unless otherwise established, the call for each meeting shall state the venue, the date and the time of the same, and the agenda setting out the business of the meeting, and it shall be sent to each of the Committee members and any other persons required to attend, as well as non-executive directors, at least three (3) business days in advance of the date of the meeting. Any background documentation shall be delivered to the Committee members and any other parties invited to attend, where applicable, together with the call for the meeting.
- 13. Notwithstanding the above, Committee meetings shall be understood to be validly convened without the need for any prior call if all of its members are present, either in person or by proxy, and unanimously agree to hold a meeting and the agenda for the same. Likewise, the members of the Committee may vote by letter without holding a meeting, provided none of the directors opposes this procedure.
- 14. The Committee members may also meet simultaneously at more than one venue connected by any system allowing recognition and identification of participants, uninterrupted communication between the same wherever they may be and participation in voting, all in real time. Subject to the foregoing, the Committee may hold its meetings by conference call or video conference, and by other similar methods of communication.
 - Wherever the participants in a Committee meeting may find themselves, it shall be understood that all of them attend the same meeting. Any such meetings shall be understood to be held at the venue where the majority of the Committee members are met, or in the event of a tie, at the venue where the Committee Chairman or his stand-in as chair of the meeting may be located.
- 15. The Committee shall discharge the following functions for the company and its principal affiliates:



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- (i) To define general investment policies and strategies, investment objectives, the rules for and limitations applicable to the purchase and disposal of real estate assets, and all other investment policies followed by the Company, and where applicable to present all of the foregoing to the Board for its approval.
- (ii) To review all of the aforementioned strategies and objectives at least annually, and to adopt and approve any changes.
- (iii) To evaluate and adopt a final decision either in favour of or against the possible acquisition of real estate assets, possible real estate developments and the financing of real estate purchases and/or developments undertaken by the Company, whether directly or via any group entity, and to evaluate and adopt a final decision with regard to the financial viability of such investments, their fit with the Company's investment policies and compliance with applicable laws.
- (iv) To prepare the pertinent reports on all matters examined by the Committee and to present the same to the Board, especially in cases where a resolution of the Board is required in accordance with prevailing legislation.
- (v) To analyse and track the Company's investment results and performance in relation to the investment strategies, objectives, policies, rules and limits approved by the Committee, including without limitation, examination of the procedures applied by the Company to establish that investments are made in accordance with the aforementioned investment strategies, objectives, policies, rules and limits.
- (vi) To approve the evaluation methods utilized by the Company in relation to the purchase or disposal of real estate portfolios and assets.
- (vii) To address any other issues or tasks that may fall within the Committee's remit.
- 16. The Chairman of the Committee shall report formally to the Board on the Committee's actions with regard to all issues falling within its remit after each meeting. The Chairman shall likewise report formally to the Board with regard to the discharge of the Committee's responsibilities, including analysis of compliance with legal, regulatory and internal requirements applicable to the evaluation and execution of investments and, in general, the outcomes of all actions concerned in the tasks assigned to the Committee.
- 17. The Committee shall report to the Board on all purchases, investments and disposals of land for real estate development prior to approval by the Board, wherever the amount of the transaction concerned exceeds €10 million.
- 18. In general, the Committee shall report to the Board on all and any other matters where the same may request the Committee's opinion, and on any issues which the Committee understands it should remit to the Board for its consideration.
- 19. The Committee shall make all such proposals to the Board as it may consider necessary with regard to matters falling within its remit and requiring action or the implementation of improvement measures.
- 20. The Committee shall prepare an activity report for inclusion in the Company's annual report. This report shall provide details of all investments and disinvestments made by the Company, as well as a brief summary of each and every one of the transactions carried out and the conclusions of the Committee reports in relation to each of the same.

Among the Committee's actions during the year, we can highlight:

- (i) Approval of the purchase or sale of land by the Company
- (ii) Approval of the commercial launch of all the developments launched by the Company and of the associated CAPEX financing.
- (iii) Approval of the start of construction of the developments.
- **C.2.2.** Complete the following table with information about the number of female directors holding seats on board committees at the reporting date for the last four years:

| | Number of female directors | | | |
|---------------------|----------------------------|----------------------|----------------------|----------------------|
| | Year t Number % | Year t-1 Number % | Year t-2 Number % | Year t-3 Number % |
| Executive committee | - | - | - | - |
| Audit committee | 1 | 1 | - | - |



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| Appointments and Remunerations Committee | 1 | 1 | - | - |
|--|---|---|---|---|
| Appointments committee | - | - | - | - |
| Remuneration committee | - | - | - | - |
| Land investment committee | 0 | 0 | - | - |

C.2.3. Where applicable, state whether there are any regulations for the board committees, where they are kept available for consultation, and whether they have been amended during the year. Also, state whether any annual reports on the activities of each commission have been voluntarily prepared.

Each of the three Board Committees has its own Regulations. All of these regulations are available on the Company's website (**www.neinorhomes.com**) in the Shareholders and Investors section, subsection Corporate Governance and Sustainability.

The current Regulations were approved on 8 March 2017 before the Company was listed on the Stock Exchange. There have been no amendments since.



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D RELATED PARTY TRANSACTIONS AND INTRAGROUP TRANSACTIONS

D.1. Where applicable, explain the procedure for approval of related-party and intragroup transactions.

Procedure for proposals to approve related-party transactions

The procedure followed by the Company to inform the approval of related-party transactions is set out in the Conflicts of Interest & Related Parties policy approved by the Board of Directors and published on the corporate website.

This policy establishes the following:

- 1) Where any Company Parties learn of a possible Related-Party Transaction, they shall inform the Secretary to the Board of Directors and the Chief Compliance Officer as soon as they become aware of the same.
 - If it is found upon examination that a transaction is a Related-Party Transaction, the Company Party shall prepare a written report addressed to the Secretary to the Board of Directors and the Chief Compliance Officer showing that the transaction would be carried out under market conditions and would respect the principle of equality between shareholders.
- 2) Any transactions that could give rise to a conflict of interests in the opinion of the Legal Department and the Compliance Department shall be reported to the Chair of the Audit Committee (the "Committee") for analysis at the next meeting of the Committee. This report shall be included among the documents presented to the Committee for debate. Any transactions without an attached report shall be submitted to the Committee only under exceptional circumstances, and the reasons for presenting the transaction shall be presented to the Secretary to the Board of Directors, who shall pass the matter on to the Committee for evaluation.
- 3) The Committee shall evaluate the transaction, for which purpose it may request reports from independent experts where appropriate. When a transaction could affect equal treatment of the shareholders, reference shall be made to paragraph 4.1.4 of the policy.
- 4) When the Committee's approval is obtained, the transaction shall be submitted to the Board of Directors for review and approval. If a director has any conflict of interests related with a transaction, he/she shall withdraw from the decision-making process.

Approval of transactions may be delegated to an Executive Committee in urgent cases and subsequently ratified by the Board of Directors.

The company's compliance department shall at least quarterly carry out (i) a review of compliance with the conditions established herein, and (ii) confirm that transactions were actually carried out under the approved terms. A report on this review shall be submitted to the Chair of the Audit and Control Committee.

That Audit and Control Committee may seek clarification with regard to any given transaction and/or request additional documentation to assess whether the transaction was carried out under the approved terms.

D.2. List significant transactions entered into between the company or its group companies and significant shareholders of the company in terms of the amounts involved or the nature of the transaction:

| Significant shareholder's name | Company or group company involved | Nature of the relationship | Transaction type | Amount (thousands of euros) |
|--------------------------------|-----------------------------------|----------------------------|---------------------|-----------------------------|
| | | | | |
| | | | | |

| Ren | marks |
|-----|-------|
| | |





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D.3. List significant transactions entered into between the company or its group companies and directors or senior managers of the company in terms of the amounts involved or the nature of the transaction:

| Director's or senior manager's name | Related party's name | Relationship | Nature of the transaction | Amount (thousan ds of euros) |
|-------------------------------------|----------------------|--|---------------------------------|---------------------------------------|
| 1810 Capital Investments, S.L.U | Neinor Sur | (Beneficial owner of the company coinciding with shareholder) | Asset purchase | 4.691 |

| Remarks |
|---------|
| |

D.4. Report any significant transactions carried out by the Company with other group entities, wherever such transactions are not eliminated in the consolidation of the financial statements and do not form part of the company's ordinary business given their nature and terms.

You should in any event mention any intergroup transactions carried out with entities registered in countries or territories listed as tax havens:

| Group entity's name | Brief description of the transaction | Amount (thousands of euros) |
|---------------------|--------------------------------------|-----------------------------|
| | | |

| | Remarks | |
|--|---------|--|
| | | |
| | | |

D.5. List any significant transactions carried out by the company or any of its group entities with any other related parties, where such transactions are not reported above.

Related entity's name: Banco Santander (Grupo

Banco Santander (Grupo Santander), incluye Banco Popular y Santander Lease, S.A.

Amount (thousands of euros): 167

Brief description of the transaction: Income from the sale of a vessel to Santander Lease, S.A.

Amount (thousands of euros): 63

Brief description of the transaction: Expenses for the provision of financial intermediation services.

Amount (thousands of euros): 977

Brief description of the transaction: Financial expenses.

Amount (thousands of euros): 34.926

Brief description of the transaction: Credit balance / Liability for financial debt at 31.12.2019 for financing transactions by development operation.

Amount (thousands of euros): 99.340





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Brief description of the transaction: Balance receivable / Assets. Net cash position with this entity in favour of the company on 31.12.2019.

> Related entity's name:

1810 Capital Investments, S.L.U

Amount (thousands of euros): 980

Breve descripción de la operación: Balance receivable / Assets on account receivable at 31.12.2019 for asset acquisition transactions.

Amount (thousands of euros): 293

Breve descripción de la operación: Credit balance / Assets. Advances from customers for the paid part of unregistered housing at 31.12.2019.

D.6. Explain the mechanisms established to detect, determine and resolve possible conflicts of interests between the company and/or the group and its directors, managers and significant shareholders.

The mechanisms established to detect, determine and resolve possible conflicts of interests are set out in the Conflicts of Interest and Related Parties policy approved by the Board and published on the Company's website.

In addition to this policy and the provisions established therein, the company has implemented an internal controls structure in this regard, which is based on the following elements providing reasonable assurance for the companies control bodies:

- Reporting channel for related-party transactions and other operations likely to generate conflicts of interest.
- ✓ Recording and analysis of transactions.
- Compliance, acceptance and notification letter in relation to any transactions or conflicts of interest involving directors, senior managers and other executives in view of their functions and duties.
- ✓ Periodic reviews and analysis of related-party transactions by the Internal Audit Department.
- Report on related-party transactions and conflicts of interest brought to the attention of and examined by Internal Audit. This report is prepared for submission to the Audit and Control Committee.
- ✓ Annual presentation of the register of related-party Transactions and conflicts of interest arising during the year to the Audit and Control Committee.

| D.7. Is mo | ore than one group comp | oany listed on the | stock exchange in Spo | şnir. |
|-------------------|---|-----------------------|---------------------------|--------|
| | | ☐ Yes | ☑ No | |
| Identify a | ny affiliates listed in Spain | and state their r | elationship with the con | npany: |
| | | | | |
| | Identification of and re | elationship with othe | er listed group companies | |
| | | | | |
| are publicly o | er the respective areas of defined in detail and indic oup companies; | • | | • . |
| | | ☐ Yes | □ No | |





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Define the business relationship between the parent company and its listed affiliate, and between the latter and other group companies

State the mechanisms established to resolve potential conflicts of interests between the listed affiliate and other group companies:

Mechanisms to resolve potential conflicts of interests



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E

RISK CONTROL AND MANAGEMENT SYSTEMS

E.1. Explain the scope of the company's Risk Management System, including tax risks.

Neinor Homes has defined an integrated control system (ICS), implemented throughout the organization, which associates risks with strategic objectives, processes and control activities and identifies the officers responsible for carrying out and supervising controls, as well as the evidence supporting the system.

Continuous monitoring of this system ensures attention to day-to-day operations and contingencies, facilitating the management of all areas of risk that could affect the successful attainment of the Company's objectives (e.g. business, financial, tax and regulatory risks). In short, the Neinor Homes model seamlessly integrates all regulatory compliance environments with the entire business risk control structure to provide an all-round view that fosters synergies and eliminates duplication.

The main ICS inputs are as follows:

- Compliance risks controls: Internal control of financial information, money-laundering, data protection, prevention of criminal liability, conflict of interest, fraud and corruption, etc.
- Corporate risks and controls: External factors, competitive environment, cyber security, persons, etc.
- Business risks and controls (value chain): Land purchases, product, contracting, and commercial and sales management among other matters.

Neinor Homes uses an Enterprise Risk Management methodology (also known as COSO II), which adds value by ensuring the identification, management and monitoring of business risks.

In the area of tax risk, Neinor Homes has adopted the necessary control mechanisms to ensure compliance with tax legislation in the context of effective business management. The company dedicates appropriate, sufficiently qualified human and material resources for these purposes.

As every two years, in the last quarter of the year the company has reviewed and updated its strategic/corporate risk map; this analysis has been presented to the Board and the Audit and Control Committee for review and consideration.

One of the strengths repeatedly figuring in the ISO 9001 certification audit report is the risk management system implemented by the company.

Finally, in compliance with one of the action plans resulting from the work of the Board and its committees, the corporate risk management policy has been described and will be approved and published on the company's website during the first quarter of 2020.

E.2. Identify the corporate bodies responsible for the preparation and implementation of the risk control and management system, including control and management of tax risks.

In accordance with Article 5.6 of the Board's Regulations, approval of the risk control and management policy falls within the Board's remit, including the management of tax risks and periodic monitoring of internal information and control systems.

The Board delegates these functions to the Audit and Control Committee (ACC), and in accordance with Article 9.7 of the Audit and Control Committee Regulation, therefore, the ACC has the following risk management functions:

- To identify and assess the different types of risk (operational, technological, financial, legal, corporate, environmental, political, tax and reputational risk, among others) to which the Company is exposed, including contingent liabilities and other off-balance sheet risks among financial and business risks.
- To establish the levels of risk considered acceptable by the Company.



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- To identify the measures in place to mitigate the impact of the risks identified in the event of materialization.
- To identify the information and internal control systems used to control and manage risks, including contingent liabilities and off-balance sheet risks.

Initial responsibility for the supervision of the Integrated Risk Control and Management System in Neinor Homes lies with each business area involved, and the periodic reviews conducted by the Compliance Department and the Internal Audit Department constitute additional second and third lines of defence, while ultimate validation of the system is the responsibility of the Audit and Control Committee and the Board of Directors.

In the tax area, in particular, the Company's tax officer reports annually to the Board of Directors, either directly or via the audit committee, on the tax policies applied.

E.3. State the principal risks, including tax risks and corruption risks (within the meaning of Spanish Royal Decree Law 18/2017), where material, which could affect the successful attainment of business objectives.

Neinor Homes has classified the various risks to which it is exposed into 5 global categories:

- **Environmental risks:** related to the real estate sector and the cyclicality of the business. Correlation of our sector closely linked to the economic cycle. Business structure/resources not aligned to the changes in the cycle/diversification of Servicing/Equity/Leasing activity. Administrative impact of the sector. New tax and regulatory policies for the sector, policies regarding land, management and licensing deadlines. Increase in construction and land acquisition costs, as the existing supply and demand in the market and competitive environment are not homogeneous: associated with the competitiveness of the various agents involved in the real estate sector. Increased competition. Non-homogeneous competition.
- **Operational Risks:** Management of customer expectations and satisfaction. Excessive dependence on suppliers and sometimes limited supplier capacity of execution in time and form. Loss of business knowledge due to the outsourcing of essential services in the value chain. Retention and succession of key people. Inadequate adaptation to the industrial model. Alienation from the transformation and digitalization of the sector.
- Compliance and ethical risks: Non-compliance in time and quality of homes delivered. Illegal
 acts / criminal offences specified in the regulations, carried out by the company or its
 employees. Non-compliance with the rules and regulations to which the company is subject.
- Financial and market risks: Management of the capital market and all those related to the fulfilment of the expectations agreed with the shareholder/market. Excessive linkage to the financial sector. Non-compliance with margins and profit expected by investors and the market.
- Strategic Risks: Failure to meet deadlines or cost targets for strategic land development (land not ready for development) / and land acquisition. Valuation of assets and lack of discipline, coherence and reason in the acquisition of land. Failure to achieve sales foreseen in the Business Plan. Conflicts of interest in the strategic development and long-term viability of the company versus the expectations of investors and the market with a more short-term vision. Noncompliance or poor performance in the management of the Servicing contract.

The Integrated Control System (ICS) implemented is a dynamic tool, and as such it is intended to provide up-to-date, continuous information on the possible risks to which the Company may be exposed. Neinor Homes periodically compiles data on development / events that could potentially pose a risk from the various risk detections sources defined in order to facilitate analysis and continuous monitoring, to take any remedial measures required, and, where appropriate, to include any appropriate control / mitigation measures, and to analyse the effectiveness and value of the measures already in place in the ICS.



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E.4. State whether the entity applies risk tolerance levels, including in relation to tax risks.

Risk tolerance levels are defined in the risk assessment scale utilized by Neinor Homes to evaluate the potential risks to which it is exposed. This scale includes a classification of the risks which the company is willing to assume or prefers to decline, situating the same on a Risk Map.

These assessment scales consider both the financial and reputational impacts which the materialization of the risks evaluated could entail.

In addition, the final risk evaluation made applying the assessment scales addresses the likelihood of materialization in view of both historic data and future estimates.

Risks are evaluated both at the inherent level and at the residual level, i.e. after the application of the control measures established in each case. This procedure ensures effective prioritization of all risk events.

The final risk classification includes both qualitative elements and elements that could affect the attainment of the company's strategic goals or interfere with its mission, vision and values.

The analyses made are contrasted with the opinions of third parties interested in the company and against internal sources.

In the tax area, Neinor Homes ensures strict compliance with tax legislation in the different territories where the group operates, settling the taxes due in accordance with the law based on a reasonable interpretation of prevailing rules, notwithstanding the possibility of legitimate disputes arising with the tax authorities in relation to the interpretation of the applicable tax legislation, despite the application of a best tax practice policy.

The Audit and Control Committee is responsible for reviewing these variables each year in order to update and approve the appropriate tax practices.

E.5. State any risks, including tax risks, which have materialized during the year.

In 2019 some risks inherent to Neinor Homes' real estate business materialised, although they did not have a material impact on the development and operation of the company.

Specifically, there has been a considerable reduction in land acquisition compared to previous years, due to the increase in costs that has occurred in these years. After an intense internal analysis in the company and in order to ensure the competitiveness of the company and its future viability, it has been decided to maintain discipline in terms of acquisition policies, pending compliance with expected margins. Therefore, the acquisition of available land has been postponed, pending a foreseeable price reduction or analysis of land portfolio transactions with institutional investors and corporate operations.

On the other hand, the current political uncertainty in Catalonia has continued to affect the pace of sales in this region in a minor way, although it has not had a material impact on Neinor Homes' overall profitability, given the significant number of pre-sold units in this region and the company's geographical diversification.

Incidents have also been detected in relation to quantity claims by certain suppliers/construction companies, in connection with the increase in production costs that is taking place, and there have also been incidents specific to the development business arising from the management of expectations of some customers who have occasionally expressed dissatisfaction with the product, in relation to materials and finishes, as well as in relation to delivery times.

There have also been delays in the completion time of certain developments due to a lack of resource and production capacity of certain construction companies.

The company has reasonably managed these incidents on the basis of the contracts signed with both parties concerned, the continuous monitoring of external and internal works, established contingency and response plans, protocols and procedures for after-sales service, bonds requested and withholdings made.

In this regard, the extension in waiting times in administrative management for the processing and approval of new works, construction and first-occupancy licences has had a fundamental impact on the relationship with suppliers and customers, as production and delivery times for housing have been affected as a result.

In addition, in 2017 (1 June 2017), verification and investigation activities were initiated in respect of the companies in the NEINOR SUR group (VAT 2014-2016; Company Tax 2012-2015) and NEINOR PENINSULA (VAT 2015-2016; Company Tax 2015).



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On 8 January 2019, the tax authorities concluded the verification and investigation procedure in respect of the companies and taxes described above, by means of a final settlement agreement with the following result:

- In relation to NEINOR SUR, no contingent liabilities have been detected that could represent a risk for the company;
- In relation to NEINOR PENINSULA:
 - Previously contingent liabilities (year ended 30 June 2015) in Company Tax have materialised due to differences in allocation over time, and tax penalties were issued. However, in the opinion of the company and its advisors, there is no evidence that the liabilities arising from such sanctions carry the remotest risk for the inspected company, given the nature of the discrepancy, and therefore the probability of being confirmed by the courts is remote.
 - In addition, previously contingent liabilities were detected for VAT (2015), and it is believed that
 it is likely that these liabilities will be confirmed by the courts, and therefore the company has
 made full provision for such risk.
 - o In this regard, during 2019, the company filed an economic-administrative complaint with the Central Economic Administrative Tribunal (TEAC) against the inspection reports. The company and its advisors believe it is likely that the Court will be able to resolve the aforementioned claim in a manner that will be favourable for the company's interests.

For further information, see section 20.2 of the Consolidated Report.

E.6. Explain the response and oversight plans for the entity's principal risks, including tax risks, as well as the procedures followed by the company to ensure that the board of directors responds to any new challenges arising.

When it updated the Corporate Risk Map, the company defined not only the risks and risk events affecting its business objectives and regulatory compliance by Neinor Homes, but also the necessary control measures to mitigate such risk events.

The officers responsible for execution and supervision were identified for each of the controls established, and the supporting evidence required to show due implementation was defined.

In this regard, the functions envisaged in the Annual Activity Plans of both the Compliance Department and the Internal Audit Department include periodic reviews of control activities to ensure their effectiveness and, where any control weaknesses may be observed, to make recommendations and propose relevant action plans.

Such periodic reviews of control activities are a fundamental part of the companies entire control structure, which integrates the different compliance systems implemented since the company was founded in May 2015, such as the FIICS and the criminal liability prevention, money laundering and terrorism finance prevention, data protection, related-party transactions and conflicts of interest, and fraud and corruption prevention systems, etc.

In order to effectively and efficiently integrate all of the compliance systems, the same uniform, standard implementation process was applied in every case, the key steps of which comprised analysis of external and internal expectations and risk appetite, analysis of domestic and international best practice policies and regulations, risk analyses, drafting of policies, analysis of the existing internal control structure, implementation and, where appropriate, design of additional controls / improvement measures, identification of the governance system (implementation / supervision / reporting), training and communication to the organization.

In addition, the Audit and Control Committee is provided with periodic reports for supervisory purposes on risk management developments in the company, the status of critical risks, monitoring and the progress of the response plans agreed.

With regard to tax risks, Neinor Homes has implemented control mechanisms to ensure due compliance with tax legislation and a continued commitment to the application of best text practices, including in particular:

- Approval of tax criteria in line with the companies tax policy and its commitment to the application of best tax practices. These criteria are reviewed and validated each year by the officer responsible for tax matters.
- Ongoing supervision and control of effective implementation of the criteria established. This supervision is carried out both internally by the department responsible for tax matters and externally by an independent tax expert.
- ✓ The officer responsible for tax matters periodically reports to the Board of Directors on the results obtained from the application of tax risk control mechanisms.



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INTERNAL RISK CONTROL AND MANAGEMENT SYSTEMS IN RELATION TO THE PREPARATION AND ISSUE OF FINANCIAL INFORMATION (FIICS)

Describe the mechanisms making out the risk control and management systems relating to the preparation and issue of financial information by the company (FIICS).

F.1. Entity's control environment

Explain at least the following, describing key characteristics:

F.1.1. What bodies and/or departments are responsible for (i) the existence and application of an adequate and effective FIICS, (ii) implementation, and (iii) supervision.

Article 5.4 of the Board's Regulations establishes the powers of the Board of Directors in this area, and subparagraph xxi specifically mentions its "ultimate responsibility for the <u>existence and application off attend effective Financial information internal control system (FIICS)</u>".

<u>Implementation of the FIICS</u> is a matter for all of the business areas defined in Neinor Homes, insofar as they are responsible for the application in practice of control mechanisms and measures to ensure the reliability of the company's financial information.

In its work of supervising the appropriate implementation and application of the system, the Board receives the support of the Audit and Control Committee (ACC), which is assigned the following tasks in accordance with Article 9.3 of the Audit and Control Committee Regulation:

- To assess the suitability and effectiveness of internal financial controls and internal risk control and management systems, including <u>oversight of the Financial information internal control systems (FIICS)</u> to ensure that the main risks are duly identified, managed, assessed and reported.
- o To provide assurance that these systems appropriately mitigate risks in the context of the policy established by the Board of Directors, where appropriate.
- **F.1.2.** Whether the following exist, especially in relation to the preparation of financial information:
- Departments and or mechanisms for (i) the design and review of the organizational structure, (ii) the definition of lines of responsibility and authority, including appropriate distribution of tasks and duties, and (iii) the existence of sufficient procedures and awareness of the same throughout the company.

Neinor Homes' Board of Directors competences include defining the structure of the company, and it therefore has maximum responsibility for assigning duties related with the preparation and supervision of financial information and ensuring that each of the departments involved is duly apprised of its functions.

The General Finance Department (GFD) has primary responsibility for preparing the financial information, although all departments of the company are required to foster transparency and ensure the accuracy of the information they handle and supply to the market.

 Code of conduct, approval body, diffusion and training, principles and values included (stating any specific mentions of transaction recognition and the preparation of financial information), and body responsible for analysing non-compliance and proposing corrective actions and sanctions.

Neinor Homes Code of Ethics was approved by the Board of Directors on 14 May 2015, and it has since been updated on several occasions, the last time on 10 March 2017. The company's Ethics Code is the main pillar of its culture, and it provides the main guide for the activity of Neinor Homes, establishing a catalogue of ethical principles, values and rules of conduct that should effectively direct the activity of all group companies and of the people forming part of the company. This document is distributed to all employees on a periodic basis and upon the induction of new employees into the company for their information. Employees are required to return a signed copy signalling their acceptance.

In addition, the company arranges training in ethics and compliance matters for all employees.

Specifically, annex 4 of the Ethics Code explains that "persons responsible for entering data in the different physical and digital ledgers utilized by the company in the process of preparing its financial information must assure the reliability, integrity, accuracy and currency of such data" in order to ensure that the financial information reported reflects a true and fair image of the company's equity, financial position and results of operations.





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Both the Ethics Code and the Code of Conduct for third parties, and many of the company's Compliance Policies, Manuals and best practices, compliance with which is mandatory for all employees, are published on the company's website (Shareholders and Investors / Corporate Governance and Sustainability / Codes and Policies). The company's principles and values are set out in its Ethics Code and in the published document titled "Mission, Vision and Values".

Meanwhile, "the overall effectiveness of the FIICS is subject to annual assessment by the Internal Audit Department".

One of the principles governing Neinor Homes' operations according to the Ethics Code is transparency, and the company therefore establishes that "it will supply the authorities, its shareholders, the markets in which it operates and its customers with accurate, transparent information on financial and accounting matters prepared in accordance with prevailing legislation".

The body responsible for examining cases of non-compliance with the ethics code and proposing corrective action and sanctions is the company's Monitoring and Control Committee, which is formed by the heads of the Legal, Human Resources, Compliance and Internal Audit departments.

Whistleblowers channel to allow reporting of financial and accounting irregularities to the audit committee, as well
as possible cases of non-compliance with the code of conduct and irregular activities within the organization,
stating, where applicable, whether this channel is confidential.

Neinor Homes has established an Ethics Channel to facilitate reporting (either by post or by email) of irregular or inappropriate conduct related with the accounts, control, risks and financial information, as well as other matters considered relevant in relation to the integrity, conduct and transparency of transactions arising in the course of the company's internal and external functioning.

Neinor Homes has published its Whistleblower Management Procedure, which regulates the functioning of the Ethics Channel, on its website.

Only reports identifying the whistleblower are formally accepted, although total confidentiality and anonymity of the person providing the information is guaranteed, and the system also permits reports to be filed without identifying the whistleblower. Whistleblowers' reports are received by the Compliance Department and the Internal Audit Department, and their analysis is a priority for the company. Where appropriate, the matters concerned may be submitted to the Monitoring and Control Department for a decision. Neinor Homes handled 5 complaints formally treated as whistleblower matters by the Compliance Department in 2019. All of these matters were resolved within an average period of 5 business days, in compliance with the deadline established in the Neinor Homes Complaints Management Procedure.

In addition to the external and internal Ethics Channel, the company has implemented a confidential internal channel for the communication of inefficiencies, non-compliance with procedures, malpractice and inappropriate conduct on the part of employees. Access to this channel is restricted to the Head of Internal Audit and to the Quality officer.

 Periodic training and refresher programmes for employees involved in the preparation and review of financial information, and in FIICS assessments. These courses, or at least accounting rules, auditing, internal control and risk management

When the Internal Audit Department was set up it organized an FIICS training course covering matters concerned in the preparation and review of financial information.

Meanwhile, the Internal Audit Department and the external Auditor gave a course to the accounts department when the company was listed on the stock exchange last year, dealing with the obligations of listed companies in relation to the financial information reported to the market and corporate good governance.

In addition, the staff involved in preparing and reviewing the financial information receive periodic training and refresher courses on accounting rules, internal control, risk management and regulatory compliance.

The company's training in the areas of governance, risk and compliance (CRM) is carried out in two-year cycles, in which training envisaged by management is given in matters of governance, risk, updating of regulations, etc.

The mandatory training, which is given annually, is that of updating of accounting, compliance and cyber security and data protection.

The subjects dealt with in these training courses in 2018 were as follows:

- Updates and changes in International Financial Reporting Standards (IFRS)
- Corporate Governance
- New Audit Report
- Business Risk Management components and principles, COSO 2017
- Key issues related with CNMV Technical Guideline 3/2017 on Audit Committees in public companies
- Innovations in the new data protection regulations



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The following training has been provided in the current financial year 2019:

Update and changes in International Financial Reporting Standards (IFRS).

The target groups of this training belong to the accounting (perimeter and servicing), management control and legal departments.

In addition, all the company's staff has received training during 2019 regarding:

- ✓ cyber security, information security control.
- ✓ ethics, prevention of money laundering and data protection.

With regard to the company's directors, when they join the company a welcome protocol is implemented which includes training on ethics, compliance, good governance, use of privileged and confidential information, the company's internal control structure and their responsibilities and obligations as company directors, information which they ratify in various documents they sign.

In the current year, the company's directors have received training on:

- ✓ Corporate Governance: Directors' responsibility.
- ✓ Risks in the real estate sector.
- ✓ Situation of the Residential market.
- ✓ The Nominee Director: A Guide to Good Governance.

F.2. Assessment of financial reporting risks

Report at least the following:

F.2.1. Principal features of the risk identification process, including error and fraud, with regard to:

Existence and Documentation of the process.

Neinor Homes has a procedure in place to established the scope of the processes to be included in the FIICS and to identify the relevant business cycles.

The company has also defined a matrix of controls associated with potential risks and accounting or administrative processes in each procedure included in the FIICS. This matrix is reviewed annually. The officers responsible for execution and supervision, associated policies / procedures in place and the audit evidence required have been established for each control.

The company has established a risk management methodology, which is applied in the process of design and implementation of all internal control and regulatory compliance structures. In this regard, we may highlight the following:

- Consideration of internal and external information for the identification of risks
- Consideration of assessment scales for the evaluation of risks
- Risk prioritization interviews and workshops
- Consideration of financial and reputational impacts in relation to the classification of risks
- Consideration of past, present and future probabilities in the analysis of risk materialization

All of the company's compliance environments, including the FIICS, form part of an integrated internal control and ongoing risk management system. The principal characteristics of this system are as follows:

- Identification of the corporate / strategic risk, strategic objectives, procedures, controls
 and evidence associated with each risk event, which are included in a controlled
 schedule to avoid duplication between the controls and risks defined for each regulatory
 compliance and operational environment.
- Implementation of processes and procedures allowing ongoing identification of the risks materializing and their consideration in the redesign and improvements of the internal control system, as well as the pertinent corrective actions.
- Monitoring and ongoing reporting to the company's Audit and Control Committee on the system's functioning and the risks materializing.

Section E above explains the company's Risk Control and Management Systems in more detail.



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• Whether the process covers all financial reporting objectives (existence and occurrence, integrity, measurement, presentation, details and comparability, and claims and obligations), and the frequency with which procedures are updated.

The process defined and Neinor Homes covers all financial reporting objectives:

- Existence and occurrence: The transactions, events and other matters reflected in the information actually exist and are recognized at the appropriate time.
- Integrity: The information reflects all transactions, events and other matters to which the entity is party or which affect the same.
- Measurement: Transactions, events and other matters are recognized and measured in accordance with applicable accounting rules.
- Details, presentations and disclosure: Transactions, events and other matters are classified, presented and disclosed in the information in accordance with applicable rules.
- Claims and obligations: The information reflects claims and obligations through the appropriate asset and liability captions in accordance with applicable accounting rules.

These objectives are reviewed and updated when significant changes arise in the company's operations resulting in impacts on the financial information reported.

 Existence of a process to establish the scope of consolidation, taking into consideration, inter alia, the possible existence of complex corporate structures, instrumental entities and special purpose vehicles.

Determination of the scope of consolidation and details of corporate shareholdings, as well as corporate transactions affecting share capital or reserves are reported by the Legal Department to the General Finance Department (GFD) as soon as they take place, and all deeds and other documentation supporting such transactions are provided.

In this way, the company ensures that its equity situation is kept up to date, and the GFD proceeds to consolidate the new companies in the financial statements and to recognize the transactions concerned on an appropriate basis.

The structure of Neinor Homes' consolidated group does not include any complex corporate structures that could give rise to any interpretations or value judgments such as might affect comprehension of the financial statements. All corporate transactions and operations which could result in changes to the scope of consolidation were discussed with our external auditors to ensure appropriate recognition in the Annual Accounts.

• Whether the process takes into consideration the effects of other types of risks (operational, technological, financial, legal, tax, reputational and environmental risks, etc.) insofar as they might affect the financial statements.

The FIICS is one of the components of Neinor Homes integrated control system (ICS). As mentioned in section E.1 above, the system also takes into account the principal risks associated with regulatory compliance, such as the risk of fraud and corruption, money-laundering, data protection, etc., as well as corporate risks and those proper to the operations and business of the company (e.g. acquisitions of land, products, sales and purchases).

For a detail of the risks identified at the corporate level, see section E.3.

Which of the entity's governance bodies supervises the process?

As mentioned in section F.1.1, the Board of Directors is the ability responsible for supervising the FIICS via the Audit and Control Committee (ACC) in order to ensure that the principal risks are adequately identified, managed, measured and reported. In order to carry out this function, the Audit and Control Committee (CAC) relies on the company's Internal Audit Department, which annually reviews the effectiveness and efficiency of the operation of the Internal Financial Information Control System (SCIIF).



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F.3. Control activities

Explain at least the following, describing key characteristics:

F.3.1. Procedures involved in the review and authorization of the financial information to be published in the stock market and description of the FIICS, indicating the officers responsible, and of the documentation describing workflows and controls (including controls relating to the risk of fraud) involved in the different types of transactions which could materially affect the financial statements, including the procedures applied in the accounting close and in specific reviews of the use of relevant judgements, estimates, valuations and projections.

In accordance with Article 14.5.iii of the Board's Regulations, responsibility for supervising the preparation and presentation of regulated financial information is delegated to the ACC in order to safeguard its integrity. The Committee relies on the support of the General Finance Department and the Internal Audit Department to discharge this function.

The review and authorization procedure for financial information consists initially of double verification by the Accounts Unit and Accounts Department, followed by a review carried out by the company's Management Control Unit and final verification by the Finance Department.

Financial results are reported to the Audit and Control Committee each month.

Before the approval of quarterly financial information by the Board of Directors and its subsequent publication, the Audit and Control Committee meets each quarter to review and authorize said financial information. This information is provided sufficiently in advance to allow a reasonable margin for analysis.

The Internal Audit Department reviews the efficiency and effectiveness of the FIICS on an annual basis, reporting its findings to the Audit and Control Committee.

At the close of the year, the company had 254 procedures / policies and manuals, non-compliance with which could have a direct or indirect impact on the financial statements. The General Finance Department is responsible for 29 such procedures, covering the Department's principal functions such as accounting, the financial information control system, guarantees, financial debt, payments and collections, receipt of invoices, dividends, bank reconciliations and cash flow, among others.

In the area of closing procedures, Neinor Homes has established a schedule sitting out key milestones and dates to be met in each monthly accounting close. In this regard, the Accounts Department closes out accounting periods sequentially by working group in line with the schedule dates in order to avoid errors in the accounting information. Meanwhile, the management system used does not allow the members of the working groups to make accounting entries where they were themselves responsible for closing the accounting period concerned. Each person responsible for making accounting entries verifies that the closing checklist has been properly followed.

Also, specific individual control measures exist to ensure supervision of the calculations made in relation to estimates and provisions (e.g. provisions for bonuses and accrued salaries payable, for legal contingencies and for tax contingencies). The financial information collected independently by the different departments and units involved is then subjected to an overall review, in which it is validated by the Management Control Department before being passed onto the Accounts Department. An analytic review is also carried out by the Strategic Financial Planning Department and by the Internal Audit Department.

F.3.2. Internal control policies and procedures relating to the information systems supporting relevant corporate processes involved in the preparation and publication of financial information (e.g. access security, change tracking, system operation, operational continuity and segregation of functions).

Most of Neinor Homes' business activities are supported by information systems, which provide the basic support for its internal operations, services management and marketing operations. The information handled by the different systems and applications, as well as the communications infrastructure, represent the principal asset used in the normal conduct of business operations, together with the company's people.

In this connection, the company has prepared a Security Policy, which covers the organizational structure, human and technical resources, processes, plans, procedures and protocols related with prevention and response measures to combat relevant physical, logical, compliance and good governance risks.

Security requirements and objectives are determined by the Information Security Committee based on the criteria established in Neinor Homes' policies and the needs detected by the officers responsible for information assets and for business processes. Their scope takes in all activities related with physical and information security, focusing especially on logical security. These requirements and objectives are applicable not only to the Organization's own Security activities



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and services directly, but also to third-party providers, who follow the guidelines and instructions provided from the standpoint of an advanced, all-round and integrated approach.

The purpose of this policy is to ensure adequate protection of Neinor Homes' information assets within the scope defined by the Information Security Management System, applying the following security principles:

- Confidentiality: ensure that information can be accessed only by authorized persons. The procedures established relate to:
 - Physical and logical access controls
 - Information marking
 - o Supports management and Destruction
- Integrity: assure the accuracy and completeness of information and processing methods.
 - Management of ERP patches and vulnerabilities
 - o Change management procedures (new developments, mobility applications, etc.)
 - Security of development and support processes
- Availability: ensure that authorized users can access systems when they require information and associated assets. The scope of procedures yes associated with the availability guarantee comprises:
 - o Backup Plan
 - o Contingency Plan
 - Business Continuity Plan
 - Sundry Detection, Evaluation and Response procedures relating to disruptive incidents
- Privacy: ensure appropriate treatment of personal data

These basic principles must be protected and assured whatever the format of the information, whether electronic, printed, visual or verbal, regardless whether processing is carried on at Neinor Homes' facilities or elsewhere.

The company has established high levels of security for access, continuous training in cybersecurity, reviews of information sent, protocols for the use of mobile devices, daily security copies of servers, restriction of access to external devices, etc.

Neinor Homes has established authorization processes for the approval of the invoices and payments, which are parameterized in the IT tool utilized, allowing identification of the persons involved in each Department and determination of the segregation of functions.

In the financial year 2019 Neinor Homes is ISO 27001 certified for Information Security. Recently, in December 2019, it has renewed this certification.

Finally, it is worth mentioning that in 2019 the Governance, Risk and Compliance (GRC) management has carried out a project for the segregation of functions through which a diagnosis has been made of incompatibilities between functions, roles and permissions of the various users who participate in the preparation of financial information, its analysis or the settlement and approval of the transactions generated by it.

F.3.3. Internal control policies and procedures relating to supervision of the management of activities subcontracted to third parties, as well as assessments, calculations and evaluations entrusted to independent experts, where the same could materially affect the financial statements.

Neinor Homes has established a procedure for the selection, approval and assessment of providers / third parties (e.g. architects, construction firms, marketing firms, advisors and so on). This procedure allows an objective appraisal of external firms for the purposes of selection and contracting of those considered most suitable for the provision of services in accordance with the law and the company's own internal procedures (which include appropriate processing of financial information and the prohibition of disclosure without authorization, among other matters).

Neinor Homes understands that the scope of the internal control procedures applicable to third parties should include material providers, strategic providers having a potentially significant impact on financial information or at the reputational level, providers using confidential information or providing relevant professional services, as well as external auditors, independent asset appraisers and so forth, all of whom must be required to show their experience, independence and reputation in the market.

The reports issued by independent experts are reviewed by company personnel with relevant experience and technical expertise relating to the matters concerned.

The company has a Code of Conduct for third parties, which establishes the ethical standards that significant business



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partners are required to maintain when they provide services of any kind to Neinor Homes. These principles include compliance with legal and tax obligations, and the avoidance of any criminal offences, fraud or corruption. This Code is accepted and signed by all strategic parties with whom the company works.

F.4. Information and communication

Explain whether the entity has at least the following, describing key characteristics:

F.4.1. A specific department responsible for defining accounting policies and keeping them up to date (accounting policy unit or department), and for the resolution of concerns or conflicts arising in relation to their interpretation, maintaining fluid communication with the organization's operational managers, as well as a current manual of accounting policies duly issued to all of the entity's business units.

The General Finance Department (GFD) of Neinor Homes establishes the applicable accounting processes, policies and rules, and it is responsible for coordinating with the various departments involved in the preparation of financial information. Meanwhile, the GFD's Administration and Accounting Unit is responsible for defining accounting policies and resolving any concerns arising with respect to their interpretation.

In this regard, Neinor Homes has an Accounting Policy Manual prepared internally but checked by independent accounting experts. This Manual is periodically reviewed and defines the classification and measurement criteria applicable in the preparation of the financial statements.

The staff involved in the preparation and review of the financial information are kept constantly abreast of changes in accounting and tax rules by means of ongoing communication with the company's tax advisers, its external auditor and via the alerts and notifications received from leading audit firms and professional services providers.

The Audit and Control Committee is charged with supervising and reviewing the annual accounts in conformity with prevailing legislation and with generally accepted accounting principles.

Where the application sheet of regulations involves interpretation of a certain complexity, the company seeks the advice of its external auditor and other advisers, or of the regulatory authority.

F.4.2. Mechanisms for the collection and preparation of applicable standard format financial information for use by all of the company's departments and by the group to support the financial statements and the explanatory notes thereto, as well as the FIICS information.

The process concerned in the preparation of financial information is duly defined in Neinor Homes, including a description of all standardized activities involved in the accounting close and in the preparation of the financial statements, as well as the officers assigned to the preparation and review of the same.

A common IT tool (ERP) this is used to process the financial information reported by all of the group companies, which facilitates subsequent consolidation.

Furthermore, a single Chart of Accounts is used, which has been implemented for the preparation and management of accounting functions in all of the group companies.

F.5. Supervision of the system's functioning

Explain at least the following, describing key characteristics:

F.5.1. Supervisory activities undertaken in relation to the FIICS by the audit committee, and whether the entity has internal audit unit whose competences include supporting said committee in its supervision of the internal control system including the FIICS. Also, explain the scope of the FIICS evaluation carried out in the year and the procedure by which the party responsible for such evaluation reports its findings, whether the entity has an action plan establishing eventual corrective measures, and the consideration given to the possible impact on the financial information.

As explained in section F.1.1 above, the Board of Directors of Neinor Homes oversees the implementation and the application of the FIICS with the support of the Audit and Control Committee (ACC), which in turn delegates monitoring tasks to the Internal Audit Department.





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The Internal Audit Department is thus an objective unit which is independent of all other departments, inasmuch as it reports directly to the Audit and Control Committee and indirectly but functionally to the Board of Directors.

The functions assigned to the Internal Audit Department include supervision of the functioning of the FIICS in order to assess the effectiveness of the internal control system and obtain reasonable assurance of the efficiency with which resources are used, the reliability of the financial information and compliance with applicable laws and regulations, and internal policies and procedures.

The internal audit department has carried out an evaluation of FIICS compliance as it does every year.

Each year the FIICS review addresses the design and efficacy of controls and the integrity of the evidence supporting said controls.

The following matters were verified in 2019:

- The integrity and accuracy of the information reported in section F of the ACGR
- Compliance in relation to the execution of certain controls for a sample of periods and group companies
- Alignment between the design of the controls included in the matrix and the risks which they are intended
 to mitigate or remove, in order to obtain reasonable assurance of the fulfilment of design purposes
- Integrity of the evidence supporting the controls

Based on these reviews during the 2019 financial year, a series of measures have been proposed to improve the Internal Financial Information Control System (SCIIF) model derived from the recommendations made by the internal auditors, which will be put in place in the next financial year.

F.5.2. Whether the entity has a discussion procedure allowing the auditor (in accordance with technical audit standards or NTA in the Spanish acronym), the internal audit department and other experts to communicate with senior management, the audit committee and the directors to report any significant internal control weaknesses observed in the course of their review procedures carried out in relation to the annual accounts and any other matters required of them. Also, report whether there is any action plan in place to correct or mitigate the weaknesses observed.

Neinor Homes prepares a quarterly report for Senior Management and the Audit and Control Committee, in which the Internal Audit Department presents its analysis and follow-up on the internal control and risk management system implemented, as well as the key issues identified and the action plans drawn up.

This report also includes the findings from other mandatory regulatory compliance audits carried out in partnership with the Compliance Department (e.g. data protection, money laundering, etc.).

The external auditors also report their findings on the interim and annual financial statements, as well as any weaknesses observed during the audit.

The Internal Audit Department, the Compliance Department and the external auditor also hold regular meetings with the ACC without the presence of senior management to discuss the functioning of control systems.

In addition to their presence at the committee meetings held in 2019, the external auditors also held two meetings with the ACC without the presence of senior management, and the internal audit department maintained an ongoing flow of communication with the audit committee, reporting on various issues such as demands received from supervisory bodies, the risks identified and the audit carried out, as well as analyses of new legislation and training imported.

Various protocols and policies are in place to deal with weaknesses and incidents of non-compliance related with ethical issues and fraud.

Finally, compliance is analysed and supervised in relation to conflicts of interest and related parties, as well as compliance with the Internal Code of Conduct established by the entity as a public company. These matters are periodically reported to the Audit and Control Committee for its information and approval, when applicable.

F.6. Other relevant information

Not applicable.

F.7. External auditor's report

Report of Deloitte, S.L., see annex I.



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F.7.1. Whether the FIICS information published in the markets was subjected to a review by the external auditor, in which case the entity should include the pertinent report in an annex. Otherwise, explain the reasons.

With a view to assuring the greatest possible transparency in relation to the preparation of the financial statements presented to all stakeholders, Group Management has opted to subject the FIICS information contained in section F of the Annual Corporate Governance Report for 2018 to review by the external auditor. The auditor's Report on the information relating to the financial information internal control system (FIICS) of Neinor Homes, S.A. for the year ended 31 December 2019 is attached to this Annual Corporate Governance Report in an annex.

The external auditor's strategy since 2016 to focus the audit is based on reliance on controls, and information is therefore collected to establish how the entity addresses the risk of errors in relation to each of the significant business cycles (e.g. procurements, sales, stocks, etc.).





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IMPLEMENTATION OF CORPORATE GOVERNANCE RECOMMENDATIONS

State the degree of implementation by the company with respect to the recommendations contained in the Code of Good Governance for listed companies.

Provide a detailed explanation of the reasons if any recommendation is not followed, or is only partially followed, so that the shareholders, investors and markets in general are provided with sufficient information to evaluate and assess the company's actions. General explanations will not be considered acceptable.

| | | nation to evalua acceptable. | te and a | ssess the c | ompany's (| actions. General expland | ations will not |
|----|--------------------------|-------------------------------------|---------------------|---------------------------|-----------------------------|---|-----------------|
| 1. | may be ca | st by a single sh | areholde | er, or conto | ain any othe | um number of votes which restrictions which miglicquisition of shares in the | nt |
| | | I. | ☑ In comp | liance | □ Explain | | |
| 2. | When the p | | and an | affiliate are | e listed, bot | h should publicly define | the following |
| | | | | | | relations between group ner group companies. | companies, |
| | b) The me arise. | echanisms you e | establishe | ed to resolv | ve any pot | ential conflicts of intere | st that could |
| | In compliance | ☐ Partially in cor | npliance | ☐ Explain | 7 1 | Not applicable | |
| 3. | the publishe | ed annual corpo olders on key co | orate gov | vernance r | eport with a | Board of Directors should a sufficiently detailed velong the company, including | rbal report to |
| | a) Change | es occurring sinc | e the las | st annual g | eneral mee | eting. | |
| | Govern | | | | | follow any of the Corp alternative rules are ap | |
| | | In compliance | ☐ Parti | ially in compl | iance | ☐ Explain | |
| 4. | shareholde | rs, institutional in | vestors o | and proxy | advisors wh | communication and a circle fully respects insider in the same position. | |
| | | is put into prac | | | | uding information regard itors and the officers re | |
| | | In compliance | ☐ Parti | ially in compl | iance | ☐ Explain | |
| 5. | of powers to | o issue shares or a | convertik | ole bonds v | vhere such | annual general meeting issues exclude preferenti time of delegation. | • |
| | involving the immediatel | ne exclusion of | prefere ports or | ntial subsc n such exc | ription righ Iusion requ | es or convertible securitients, the company shoul wired in accordance wi | d |
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| 6. | | same on their corpord | ate website su | nether on a mandatory or volu fficiently in advance of the d mandatory: | |
|----------|--|---|--|--|----|
| b) c) | Report on auditor indep | pendence ing of the audit and ap on related-party trans | ppointments a actions | , nd Remunerations Committe | es |
| • | ☑ In compliance | ☐ Partially in comp | | □ Explain | |
| 7. | The company should br | oadcast shareholders' | general meet | ings live on its website. | |
| | | ☑ In compliance | □ Explain | | |
| 8. | The audit committee sharencial statements possible shareholders at their qualifications, and that to ensure that both themselves clearly exploscope limitations or qualifications or qualifications. | resented by the boar annual general meet in exceptional cases we he chairman of the ain to the shareholders | rd of director ting is free o where the aud audit commi | rs for approval by the of scope limitations or ditor's report is qualified ttee and the auditors | |
| | ☑ In compliance | ☐ Partially in comp | liance | □ Explain | |
| 9. | The company should pu ownership of shares, the arrange proxy votes on | right of attendance a | t shareholders | | |
| | | | | oster attendance and the exe on a non-discriminatory basis | |
| | ☑ In compliance | ☐ Partially in comp | liance | □ Explain | |
| 10. | | new proposals for reso | | e right to make any addition e the date of the annual go | |
| a) | Immediately publish s resolutions. | such additional age | nda items aı | nd new proposals for | |
| b) | Publish the form of the form containing the ron the agenda and proposed by the boards. | necessary changes t alternative proposa | o allow votir | ng on the new points | |
| c) | Submit all such agend same voting rules a directors, including in to the nature of votes | s in the case of pr particular any assur | oposals ma | de by the board of | |
| d) | After the General Sh breakdown of vote alternative proposals. | s cast on any suc | - | | |
| | ☑ In compliance | ☐ Partially in compliance | ☐ Explain | ☐ Not applicable | |



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| 11. | | estal | blish a general p | | | | at the annual general me advance and apply said | |
|-------------|--|-----------------------|--|--|--|--|---|---------------------------------|
| | In complia | nce | ☐ Partially in con | npliance | ☐ Explain | ☑ Not ap | plicable | |
| 12. | accord best inte | ing c erest | all shareholders t | he same od as est | treatment. It st ablishing a pro | nall be guic fitable busi | of purpose and indeper ded at all times by the cor ness that is sustainable in t iny's value. | npany's |
| | regulati accept interests the con | ons ed k s of i | and act in goo best practice, builts employees, s | od faith, e ut also se uppliers, e with the i | ethically and vek to reconcile customers and | with due re e said corp I other stak | nly abide by applicable lo espect for custom and g eorate interest with the leg echolders potentially affect activities on the commun | enerally gitimate cted by |
| | | 1 | In compliance | □ Partia | ally in compliance | [| □ Explain | |
| 13. | | atio | | | | | ensure effective function have between five and | |
| | | | | | ☑ In complian | ce 🗆 Expla | iin | |
| l 4. | The boo | ard c | of directors shou | ld approv | ve a policy for | the selectio | on of directors which: | |
| | a) | ls c | oncrete and ver | rifiable. | | | | |
| | b) | | ures that propos alysis of the boar | | | reelection | of members are based or | n a prior |
| | c) | Fav | ours diversity of | expertise | , experience o | nd gender | | |
| | appoint meeting | tmer g at | nts committee, v | vhich sho cation, ap | uld be publishe | ed on the o | d be set out in a report occasion of the call to the of each board member | general |
| | | | or the selection t 30% of the tota | | | | oute to the objective of e | ensuring |
| | | | | | | | e policy for the selection c ne annual corporate gove | |
| | | [| ☑ In compliance | □ Partia | lly in compliance | □ Explai | n | |
| 15. | board o | of di tak | irectors, and the king into conside of shares in the | e numbe eration th compar | er of executive e complexity | directors of the corp executive o | ample majority on the should be the lowest porate group and the directors. Explain | |



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16. The percentage of proprietary directors out of the total non-executive directors should not be greater then the proportion between the shares in the company represented by said proprietary directors and the rest of the share capital. This criterion may be relaxed in the following circumstances: a) In companies with significant capitalization in which there are very shareholdings that would legally be defined as significant. b) In the case of companies where numerous unrelated shareholders are represented on the board of directors. \square In compliance **Explain** The percentage of proprietary directors over total non-executive directors is practically equal to the proportion between the capital they represent and the rest of the capital. The main reason is the existence of two executive directors, none of whom belong to the audit and control and appointment and remuneration committees where there is a majority of independent directors. 17. Independent directors should make up at least half of the total number of directors. Nevertheless, where a company is not a large capitalization concern, or if it is, where a single shareholder or several acting in concert control more than 30% of share capital, the number of independent board members should represent at least one third of the total board members. ☑ In compliance ☐ Explain 18. Companies should publish the following information about directors on their corporate websites, keeping said information up to date at all times: a) Professional and biographical profile. b) Other boards of which directors are members, whether or not in listed companies and any other remunerated activities undertaken, whatever their nature. c) Indication of the category of director to which each board member belongs, stating the shareholder represented or with whom a director has links in the case of proprietary directors. d) Date of first appointment as a director of the company, and dates of any subsequent reappointments. **e)** Shares and stock options held in the company. ☑ In compliance ☐ Partially in compliance ☐ Explain

19. Subject to verification by the appointments committee, the annual corporate governance report should explain the reasons for the appointment of proprietary board members at the request of shareholders holding equity interests of less than 3% of share capital. Likewise, the reasons for the refusal, where applicable, of any formal requests for seats on the board made by shareholders holding interests of equal size or greater than the interests owned by other shareholders at whose request proprietary board members were appointed.

 \square In compliance \square Partially in compliance \square Explain \square Not applicable

20. Proprietary directors should tender their resignation whenever the shareholder represented transfers its interest in share capital. An appropriate number of proprietary directors should also





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| | do so where the share in the number of prop | | d lowers its s | shareholdin | g to a level requiring a reduction | |
|-----|---|--|--|--|---|--|
| | ☑ In compliance | ☐ Partially in complia | nce 🗆 | Explain | ☐ Not applicable | |
| 21. | end of the statutory the stablished by the bocause shall be deem obligations which wo functions proper to the | erm of office for wh ard subject to a rep led to exist where t uld prevent him/he e office of director, by circumstances in | ich the san ort of the a he director r from ded or fails to d n view of v | ne was app ppointmen takes up c icating the ischarge the which he/s | ndependent director before the ointed, except with good cause its committee. In particular, good any new office or contracts new time necessary to discharge the eduties inherent in his/her office, he might lose the condition of | |
| | takeover bid, merge | r or similar corporc ructure, where such | ite transac i changes i | tions which n the make | as a consequence of any public would entail a change in the -up of the board of directors are lation 16. | |
| | | ☑ In compliance | □ Ехр | olain | | |
| 22. | any circumstances th | nat could detriment o notify the board of | ally affect directors c | the credit of any crimin | d, where applicable, to resign in and reputation of the company, and charges that may be brought | |
| | offences mentioned is soon as may be an | in corporate legislated should decide voord of directors sh | ion, the Bo whether or ould provid | ard of Directory not the c | e brought to trial for any of the stors should examine the case as lirector, in view of the specific d explanations of any such case | |
| | ✓ In compliance | □ P | artially in co | mpliance | □ Explain | |
| 23. | submitted to the boo | ard for a decision in the directors who are ever they consider the | s contrary e not affect nat any de | to the corp ted by a po cisions migt | ey consider that any proposal porate interest. In particular, the tential conflict of interests should not be detrimental to the interests s. | |
| | have expressed serio | ous reservations, or onsider their position | where it m n and, if th | nay repeat ney opt to | relation to which a director may any such decision, the director resign, they should explain their | |
| | This recommendation same is not a director | | e secretary | to the boo | ard of directors, even where the | |
| | ☑ In compliance | ☐ Partially in complia | nce \square | Explain | □ Not applicable | |
| 24. | reason, they should edirectors. Notwithstar | explain the reasons ading reporting of su | in a letter och resigna | addressed tion as a re | of their mandate for any other to all members of the board of levant event, the reasons for the ste governance report. | |
| | √ In compliance | ☐ Partially in complia | nee | Evnlain | □ Not applieable | |



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| 30. | Irrespective of the expension of the director of the agenda for board directors is required to act the necessary information. | Partially in compliance or tise required of directors for the disconstraining programmes to refresh the. Partially in compliance or resolution, so that the prior consent of the majority of the or the prior consent of the majority of the or the prior consent of the majority of the or the prior consent of the majority of the or the prior consent of the majority of the or the prior consent of the majority of the or the prior consent of the majority of the or the prior consent of the majority of the or the prior consent of the majority of the or the prior consent of the majority of the or the prior consent of the majority of the or the prior consent of the majority of the or the prior consent of the majority of the or the prior consent of the majority of the or the prior consent of the majority of the or the prior consent of the majority of the or the prior consent of the prior con | Explain Charge of their duties, companies their knowledge and skills, where Explain Explain The points on which the board of the directors can examine or obtain the and for reasons of urgency to agenda for approval by the board |
|-----|--|--|---|
| 30. | In compliance In compliance Irrespective of the expensional directors are quired. In compliance In compliance In compliance | charge their duties, including external stances so require. Partially in compliance of directors for the discors training programmes to refresh the. Partially in compliance of directors for the discors training programmes to refresh the. | Explain Charge of their duties, companies their knowledge and skills, where Explain |
| | Irrespective of the expensional difference of the director circumstances so require | charge their duties, including external stances so require. Partially in compliance or tise required of directors for the discors training programmes to refresh the control of the contr | al advisory services payable by the Explain Charge of their duties, companies their knowledge and skills, where |
| | necessary advice to disc company where circums In compliance Irrespective of the expensional offer the directors | charge their duties, including external stances so require. Partially in compliance or tise required of directors for the discoust training programmes to refresh the discount of the discoun | al advisory services payable by the Explain Charge of their duties, companies |
| 29. | necessary advice to disc company where circums | charge their duties, including externa stances so require. | al advisory services payable by the |
| 29. | necessary advice to disc | charge their duties, including externa | |
| | | | |
| | ☑ In compliance □ | Partially in compliance Explain | ☐ Not applicable |
| 28. | case of directors, over th not resolved at a meeti | ne secretary express any concerns ov ne conduct of the company's affairs, ing of the board of directors, the co at the request of the party expressing | and such concerns are oncerns raised shall be |
| | ☑ In compliance | \square Partially in compliance | ☐ Explain |
| 27. | unavoidable cases and | oard members to attend meetings of non-attendance should be quo report. Proxies should be arranged and. | antified in the annual |
| | ☑ In compliance | Partially in compliance | ☐ Explain |
| 26. | at least eight times per y | nould meet as often as necessary to p year, following a schedule of dates an n director may also individually propos da. | nd issues established at the start of |
| | ∠ in compnance | ☐ Partially in compliance | ☐ Explain |
| | ☑ In compliance | hold seats. | |
| | which the directors may | should establish a maximum number | er of other companies' boards on |





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| 32. | | inions of the compan | , | s in the shareholder structure and of olders, investors and credit rating |
|-----|--|--|--|---|
| | | ☑ In compliance | ☐ Partially in compliance | ☐ Explain |
| 33. | shall ex to the b assessm The cha that suf | ercise the functions attoord of directors a schenents of the board, and airman should likewise officient time is given over grammes established to | tributed by law and the bylaw edule of dates and an agendo d where appropriate, of the o direct the work and effective er to the discussion of strategic | e board of directors, the chairman vs, and should prepare and submit a, organize and coordinate periodic company's chief executive officer. functioning of the board, ensuring issues, and agreeing and reviewing each director where circumstances |
| | | ☑ In compliance | \square Partially in compliance | ☐ Explain |
| 34. | following the book take no investor concer | ng functions to said officer ord of directors in the abote of the concerns versions and shareholders in | er in addition to the powers le bsence of the chairman and a voiced by non-executive dir order to learn their points of regard to corporate gover | d's Regulations should attribute the gally assigned to the same: to chair deputy chairs, where applicable; to ectors; to maintain contacts with view and form an opinion of their nance of the company; and to |
| | □ In | n compliance | ly in compliance Explain | ☑ Not applicable |
| 35. | ensuring | g that they are based | | he board's actions and decisions, commendations applicable to the |
| | | 5 | In compliance | |
| 36. | | | meet once per year in full plan to correct any weakness | I session to evaluate and, where ses identified with respect to: |
| | a) | The quality and effect | tiveness of the board's functio | oning. |
| | b) | The functioning and n | nembership of its committees. | |
| | c) | The diversity of the bo | ard's membership and comp | etences. |
| | d) | The performance of the executive. | ne chairman of the board of d | irectors and of the company's chief |
| | e) | • | d contribution of each direct or each of the Board commit | or, focusing in particular upon the tees. |
| | same t | | rs, while the evaluation of the | upon the reports submitted by the board itself shall be based on the |
| | | | of directors should be assistence should be verified by the | ed in its evaluation by an external appointments committee. |

any company forming part of the consultant's group shall be duly disclosed in the annual corporate governance report.

Business relations maintained by the company or any group company with the consultant or

The processes and areas evaluated should be described in the annual corporate governance





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| | report. | | | | | |
|-----|---|-------------------------------------|--------------------------------------|-----------------|---|------------------|
| | ☑ In compliance | e | ☐ Partially in | ı compliance | ☐ Explain | 1 |
| 37. | Where an executive director shall be simi to the board. | | | | | - |
| | ☐ In compliance | Partially in | compliance | ☐ Explain | ☑ Not applicable | |
| 38. | The board of director taken by the execumeetings of the execumeetings of the execumeetings. | tive committee | , and all dire | | | |
| | \Box In compliance | ☐ Partially in co | ompliance | ☐ Explain | ☑ Not applicable | ; |
| 39. | The members of the view of their knowled the majority of the c | dge and expert | ise in accour | nting, audit ar | nd risk manageme | |
| | ☑ I | n compliance | \square Partially in $\mathfrak c$ | ompliance 🔲 | Explain | |
| 40. | A unit should be set audit function and of The internal audit un to the audit committe | oversee the pro it should report | per function | ng of informo | tion and internal | control systems. |
| | ☑ In complian | nce \Box | Partially in co | mpliance | ☐ Explain | |
| 41. | The head of the inte committee and sho procedures carried end of each financia | uld report dired out, as well as | ctly on any r | natters arising | g in the course o | f the |
| | ☑ In compliance | ☐ Partially in co | ompliance | ☐ Explain | ☐ Not applicable | |
| 42. | In addition to those functions: | established b | y law, the c | udit committ | ee should perfor | m the following |
| | $oldsymbol{1}$. In relation to in | formation syste | ms and inter | nal control: | | |
| | group's, finance ensuring the | cial information | , reviewing of the scope | compliance v | any's, and where vith regulatory re ation defined a | quirements and |
| | appointment, | reelection and | removal of | the head o | lit unit; propose f the internal au | dit department; |

propose the unit's budget; approve its orientation and work plans, ensuring that activities are directed principally towards key risks for the company; receive regular information on activities; and ensure that senior management takes the findings and recommendations of internal audit reports into consideration.

c) To establish and oversee a whistle-blowing mechanism allowing employees confidentially and, if possible and where deemed appropriate, anonymously to report any potentially material irregularities, especially of a financial or accounting nature, which they may observe in the company.



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- 2. In relation to the external auditor:
- a) To examine the circumstances and reasons in the event the external auditor should resign.
- **b)** To ensure that the external auditor's fees for its work do not compromise quality or its independence.
- c) To oversee reporting by the company of any change of auditor to the CNMV, and to ensure that it is accompanied by a statement with regard to the possible existence of disagreements with the outgoing auditor, if any, and the contents thereof.
- **d)** To ensure that the external auditor holds an annual meeting with the whole of the board of directors to report on the audit work carried out and on the evolution of accounting matters and the risks to which the company is exposed.
- **e)** To ensure that the company and the external auditor respect prevailing regulations governing the provision of non-audit services, the limits on the concentration of the auditor's business and the terms of other regulations governing auditor independence in general.

| | general. | | | | | |
|------------|--|----------------------------------|-------------------------------------|---------------------------------|----------------------------------|---|
| I | ☑ In compliance | | Partially in comp | liance | | □ Explain |
| 43. | The audit committee even to require atter | | | | | ne company, and |
| | ☑ I | n compliance | Partially in con | npliance 🗆 Ex | .plain | |
| 14. | The audit committee changes which the c and report in advan- of such transactions, | company plans ce to the board | to carry out. 1 d of directors o | he committee on the financio | shall examine al terms and ad | e such information accounting impact |
| | ☑ In compliance | ☐ Partially in co | ompliance | ☐ Explain | ☐ Not applicab | le |
| 45. | The risk control and r | nanagement p | oolicy should c | lefine at least: | | |
| a) | The different types of financial and non-financial risks to which the Company is exposed (e.g. operational, technological, legal, corporate, environmental, political and reputational risk), including contingent liabilities and other off-balance sheet risks among its financial and business exposures. | | | | | olitical |
| b) | The level of risk which | n the company | considers ac | ceptable. | | |
| c) | The measures estable any should materialize | _ | te the impact | of the risks ide | entified, in the | event |
| d) | The information and including contingent | | • | | and manage | e risks, |
| | ☑ In compliance | 2 | ☐ Partially in | compliance | □ Expla | in |
| 16 | An internal control a | nd risk manaae | ment function | headed un h | v an internal u | nit or department |

- **46.** An internal control and risk management function headed up by an internal unit or department of the company should be set up under the direct supervision of the audit committee or, where appropriate, of a specialized board committee to take charge of the following functions:
- **a)** To ensure the proper functioning of risk control and management systems and, in particular, to ensure that the same adequately identify, manage and quantify all significant risks to which the company may be exposed.
- **b)** To participate actively in the preparation of the risk strategy and significant decisions



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with regard to risk management.

☑ In compliance

| c) | To ensure that risk control and the framework of the policy | | | |
|------------|---|---|---|----------|
| | ✓ In compliance | ☐ Partially in complian | nce 🗆 Explain | |
| 47. | committee and remuneratio | on committee where separat ce with regard to the functio | ns Committee (or of the appointe) should be appointed in viewons they are required to dischar | of their |
| | ☑ In compliance | ☐ Partially in complian | nce 🗆 Explain | |
| 48. | Large capitalization comp committee and remuneratio | | a separate appointments | |
| | \square In compliance | □ Explain | ☑ Not applicable | |
| 49. | | | he chairman of the board c matters relating to executive | |
| | | | pointments committee take p sideration, where they understo | |
| | ☑ In compliance | ☐ Partially in complian | nce 🗆 Explain | |
| 50. | The remuneration committee attributed by law, said function | | ons independently. In addition t wing: | to those |
| | a) To propose the basic te directors. | erms of senior management | t contracts to the board of | |
| | b) To verify compliance with | h the remuneration policy es | stablished by the company. | |
| | executives, including sho if any, and to provide a | ne remuneration policy appl are-based remuneration syst assurance that individual rem pensation paid to other dire | stems and their application, muneration is proportionate | |
| | | al conflicts of interest do nal advice provided to the co | | |
| | | the remuneration of direct documents, including the continuous the continuous the continuous transfer of the continuous transfer | | |
| | ☑ In compliance | ☐ Partially in complia | ance 🗆 Explain | |
| 51. | | | airman of the board and the con utive directors and senior mana | |

☐ Partially in compliance

 \square Explain



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- **52.** The rules governing the membership and functioning of supervisory and control committees should be set out in the Board's Regulations and should be consistent with those applicable by law to mandatory committees in accordance with the foregoing recommendations, including:
 - **a)** Membership should comprise exclusively non-executive directors and a majority should be independent board members.
 - **b)** Committee chairpersons should be independent directors.
 - c) The board of directors should appoint the members of committees in view of the expertise, skills and experience of directors and the duties entrusted to each committee and should debate their proposals and reports. Each committee should likewise be held to account for its activity and work at the first full meeting of the board held after each of committee meeting.
 - **d)** Committees should seek external advice where considered necessary for the due discharge of their functions.
 - **e)** Minutes should be kept of each meeting and should be provided to all of the directors.

| ☑ In compliance | ☐ Partially in compliance | ☐ Explain | ☐ Not applicable |
|-----------------|---------------------------|-----------|------------------|
|-----------------|---------------------------|-----------|------------------|

- 53. Compliance with the rules of corporate governance, internal codes of conduct and corporate social responsibility policy should be supervised by one or more board committees, which may be the audit committee, the appointments committee, the corporate social responsibility committee, if any, or a specialized ad hoc committee set up by the board of directors in the exercise of its powers of self-organization and vested with at least the following minimum competences:
 - **a)** To supervise compliance with internal codes of conduct and with the company's corporate governance rules.
 - **b)** To supervise the strategy for communication and relations with shareholders and investors, including small and medium-sized shareholders.
 - c) Periodically to assess the adequacy of the company's corporate governance system to ensure that it fulfils its mission of furthering the corporate interest and takes the legitimate interests of all stakeholder groups into account as appropriate.
 - **d)** To review the Company's corporate responsibility policy, ensuring that it is oriented to the creation of value;
 - **e)** To monitor corporate social responsibility strategy and practices, and to assess the level of compliance.
 - **f)** To supervise and evaluate processes relating to different stakeholder groups.
 - **g)** To assess all matters connected with the non-financial risks to which the company is exposed, including operational, technological, legal, corporate, environmental, political and reputational risks.
 - **h)** To coordinate procedures for reporting non-financial information and on matters of diversity in accordance with applicable legislation and the relevant international standards.

| ☑ In compliance | ☐ Partially in compliance | ☐ Explain |
|-----------------|---------------------------|-----------|
| | | |



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- **54.** The corporate social responsibility policy should include the principles and undertakings voluntarily assumed by the company in its relations with stakeholders and should determine at least:
 - **a)** The objectives of the corporate social responsibility policy and the instruments developed to support the same.
 - b) Corporate strategy in relation to sustainability, the environment and social issues.
 - **c)** Specific practices in matters relating to: shareholders, employees, customers, suppliers, corporate issues, the environment, diversity, fiscal responsibility, human rights and the prevention of wrongdoing.
 - **d)** The methods and monitoring systems applicable to the specific practices referred to in point c) above, the associated risks and their management.
 - e) Supervisory mechanisms for non-financial risks, ethics and business conduct.
 - f) Channels established for communication, participation and dialogue with stakeholders.
 - **g)** Responsible communication practices to prevent the manipulation of information and safeguard personal integrity and character.

| | 9 | 5 , | |
|-----|---|---|--|
| | ☑ In compliance | ☐ Partially in compliance | ☐ Explain |
| 55. | The company should report on a document or in the manageme this purpose. | | |
| | ☑ In compliance | ☐ Partially in compliance | □ Explain |
| 56. | Directors' remuneration should be the desired profile, and to rewa their office, but it should not be executive directors. | rd the dedication, qualifications | and responsibility required by |
| | ☑ In con | npliance | |
| 57. | Variable remuneration linked to confined to the executive direct shares, options or rights over sha savings systems such as pension | ors, as should remuneration syste res or other instruments linked to | ems based on the allocation of the share price, and long-term |
| | Share-based remuneration ma condition that any securities de | • | • |

58. In the case of variable pay, remuneration policies should establish the necessary limits and technical precautions to ensure that such rewards relate to the professional performance of beneficiaries and do not accrue merely as a result of the general evolution of the markets, the industry in which the company operates or other similar circumstances.

condition shall not apply to any securities which the board member concerned may need to

☐ Partially in compliance

☐ Explain

In particular, variable pay components should:

☑ In compliance

dispose of, where applicable, to settle acquisition costs.



59.

60.

61.

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| • | t is tied to the contained in the Partially in contage of the varia | e external audi mpliance [able remunero | itor's report wh Explain | |
|---|---|--|--|--|
| Compensation tha qualifications, if any, | t is tied to th , contained in the | e external audi | itor's report wh | nere the same reduce earnings. |
| Compensation tha | t is tied to th | | • | |
| ☑ In compliance | • | | | |
| | ☐ Partially in co | mpliance [| □ Explain | ☐ Not applicable |
| | ant part of varia to allow verific | | | Not applicable ents should be deferred over a e conditions established have |
| measurea do 1 | not refer only to | o one-off, oc | casional or e | extraordinary events. |
| short, medium performance of to the sustained | n and long to over a sufficien able creation o | erm, so as it period of tir of value and | to remunero me to appred ensure that | ainment of objectives in the ate ongoing success and ciate the contribution made the performance variables |
| internal rules a | g-run value cr | eation, as w | ell as comp | clude non-financial criteria liance with the company's and management policies. |
| related to long | | | | |

62. Once shares, options or rights over shares have been assigned in remuneration systems, the board members shall not transfer ownership of a number shares equal to twice the amount of their fixed annual remuneration, nor shall they exercise any options or rights, until a period of at least three years has elapsed since the allocation was made.

This condition shall not apply to any shares which the director concerned may need to dispose of, where applicable, to settle acquisition costs.

| | ☑ In compliance | \square Partially in compliance | ☐ Explain | ☐ Not applicable |
|-----|--------------------|-----------------------------------|--------------|--|
| 63. | reimbursement of v | variable remuneration ite | ms where pay | e allowing the company to claim ment was not in line with the made in view of data later found |
| | ☑ In compliance | ☐ Partially in compliance | □ Explain | ☐ Not applicable |

64. Severance payments made on the termination of contracts should not exceed two years' total annual remuneration, and they should not be made until the company has been able to verify that the director concerned fulfils the performance criteria established.

| ☑ In compliance | ☐ Partially in compliance | \square Explain | ☐ Not applicabl |
|-----------------|---------------------------|-------------------|-----------------|



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OTHER MATTERS OF INTEREST

- Briefly describe any other relevant corporate governance matters in the company or its group entities that are not considered in the preceding sections of this report and require inclusion to complete the reasoned information offered on the governance structure and practices of the entity and its group.
- 2. You may also include in this section any other information, clarification or qualification related with the preceding sections of this report, to the extent that such explanations are not repetitious.

Specifically, state whether the company is subject to any corporate governance legislation other than Spanish law and, where applicable, include any information that you are under the obligation to provide other than that required in this report.

3. The company may also state whether it has voluntarily adhered to any other international, industry or other ethical or best practice codes. Indicate the code in question and the date of adhesion, where applicable. In particular, you should mention whether the company has adhered to the Code of Best Tax Practice of 20 July 2010.

H.1

Neinor Homes is fully aware of its significance as a business, institutional and social reality and as a benchmark company in the area of residential development in Spain, and in this light it cannot ignore the importance of conducting its entire business with the maximum diligence in terms of Good Governance, ethics and transparency.

We consider it necessary to provide the following information to ensure a proper understanding of the company from a Good Governance standpoint, and of the efforts it has made to progress in this area.

Neinor Homes relies principally on its own proprietary Code of Conduct, which sets out the main mandatory guidelines and criteria governing the conduct of all Neinor Homes employees. This code is communicated to and acknowledged by all employees on an annual basis.

According to the previous paragraph, then, Neinor Homes' Corporate Governance rules are established in its Corporate Bylaws, in the Regulations of the Board of Directors and the General Shareholders Meeting, in the Regulations of all of the Board Committees, in the Internal Regulations Governing Conduct in the Securities Markets, all of which have been duly approved by the Board of Directors and have applied since the first day's trading of the company's shares on the Spanish Stock Exchanges.

In this connection, Neinor Homes has prepared a series of mandatory policies and regulations monitored by the integrated control system and designed to underpin and provide support in matters of Good Governance for the regulations of its Governing Bodies, some of which are published online in the corporate website:

- Code of Conduct for third parties.
- Conflict of interest and related parties transactions.
- Code of best practices in the real estate mediation services.
- Crime Prevention System.
- Director selection policy.
- Tax policy.
- Compliance Handbook.
- Internal Audit Handbook.
- Policy on provision of non-audit services.
- Employment policy for former employees of the Company's auditor.
- Electronic shareholder forum operating rules.
- Risk management policy.
- Equality policy.
- Corporate Governance policy.
- Corporate Social Responsibility policy.
- Shareholder communication policy.
- Remuneration policy for the member of the Board of Directors.
- Quality, environment and innovation policy.





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- Treasury shares policy.
- Financing and investment policy.
- Internal code of conduct in security markets.

We would also stress that the company's Board of Directors has given much thought since the day of its incorporation to its relations with all stakeholder groups in its role as a leader in the transformation that we are determined to effect in the real estate sector, eschewing a narrow focus on the shareholders and the financial community. We have implemented numerous initiatives and measures which we wish to see reflected in our way of doing business, and which we trust will benefit our human team, our suppliers, our customers, the environment, the regulatory authorities, the media and society in general, including:

- 1. Continuous Internal Control and Risk Management System. See section F
- Continuous Corporate Governance Advancement System, resting basically on the following to pillars:
 - The company has created a continuous tracking and monitoring system to assess progress with its goal of continuous improvement in non-financial projects in the areas of environment, innovation, etc.
 - The company has implemented a Continuous Good Governance Management System to monitor good governance activities over the course of the year. For this purpose it has made ad in-depth analysis of both Spanish and international regulations, establishing the obligatory activities that must be included in the agenda of the Board and of each Committee, and it prepares annual diagnoses of compliance with the recommendations of the CUBG, LSC, new Spanish Audit Act, and best international practices (King IV, Federal Sentencing Guidelines, etc.).
- 3. White Book. Neinor Homes has created the first residential sector White Book, consisting of a design and construction manual that seeks to standardize the quality, sustainability and design parameters defining all real estate developments. The White Book systematizes and details all of the processes required throughout the lifecycle of Neinor Homes' products so that both architects and builders are able to apply the relevant parameters to the high standards defined by the company.
- 4. **Certification BREEAM.** Certification procedures are in place at the majority of Neinor Homes' developments. BREEAM fosters sustainable construction offering economic, environmental and social benefits for all concerned over the life of a building (tenants, users, developers, owners, managers, etc.) and at the same time it clearly and straightforwardly displays the company's Corporate Social Responsibility commitment both to society in general and to the market.
- 5. Certification of Neinor Homes' integrated management system. The company holds the following certificates: Quality Management (ISO 9001), Environmental Management (ISO 14001), R&D Management (UNE 166002) and Information Security Management (ISO 27001). All of these certificates were obtained in prior years and have been renewed in 2018. Neinor Homes is the first new cycle real estate developer to obtain these four certificates.
- 6. Preparation of the Corporate Social Responsibility report based on GRI standards, publicly reflecting the resources applied and efforts made by the company in the field of corporate responsibility. The report includes a materiality analysis, which is highly valuable from a strategic standpoint because it focuses on those corporate, environmental and economic issues that are most relevant to the company's business and that most influence stakeholder value creation.

It also reveals the enormous opportunity offered by the transformation and consolidation of the real estate sector in terms of the generation of sustainable value for all interested parties. Our principal objective is to generate margins and returns in line with the development and risks assumed, building homes for people, establishing stable relations with our suppliers and increasing value for our employees.

We also wish to make clear that Neinor Homes is fully committed to sustainability and its impact on our society, and although it is not directly subject to the Law on non-financial and diversity reporting approved on 13 December 2018, the company fully complies with its provisions and publishes a sustainability report in line with old disclosure requirements contained in the new legislation. The integrity and accuracy of this report is further verified in a review carried out by an independent third party.

H.2

Neinor Homes adheres to the Code of Best Tax Practice promoted by the Spanish Large Companies Forum and Tax Service, which was first approved by the Board on 26 July 2017, and it is careful to comply with its provisions.





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This annual corporate governance report was approved by the company's board of directors at its meeting held on 27 February 2019.

State whether any directors voted against the approval of this Report or abstained.

☐ Yes ☑ No

| Names of directors who did not vote in favour of approving this report | Type of vote (against, abstention, absence) | Explain the reasons |
|--|---|---------------------|
| | | |