

RULES FOR THE
"REFER A FRIEND" CAMPAIGN

1- CAMPAIGN ORGANISER

These rules pertain to the "**Refer a friend**" campaign being held by Neinor Homes, S.A. with business address Calle Ercilla 24, 2ª planta, 48011 Bilbao, and Tax ID number B-95786562 (hereinafter, "**Neinor Homes**"), and they cover the terms and conditions of the campaign and how to participate. These terms and conditions are available to users on the website: www.neinorhomes.com.

2- GEOGRAPHIC AND TIME SCOPE OF THE CAMPAIGN

Participation in the "**Refer a friend**" campaign is open from 12:01 am on 7 November 2016 to 11:59 pm on 30 June 2021, throughout Spain.

3- LEGITIMATE PARTICIPATION

Any individual over the age of 18 that resides legally in Spain and is a new-home customer of one of the companies in the Neinor Homes Group may participate in the "**Refer a friend**" campaign by referring a third party, who purchases a new housing unit at any of the Neinor Homes Group developments in Spain. Neither employees of Neinor Homes Group nor their relatives are eligible to participate in this campaign; nor are employees of companies or professionals involved in managing or organising the campaign. In general, this campaign may not be used on top of other promotions and/or discounts offered by Neinor Homes Group over the term of this campaign. Beneficiaries shall not receive more than 1 GIFT per home. Meaning no beneficiary may receive additional discounts or gifts, even if they refer more than 1 friend or new client. Likewise, when a home is purchased by two individuals, only one of them may benefit from the campaign.

4- DESCRIPTION OF CAMPAIGN INCENTIVES

The gift for the "**Refer a friend**" campaign is an experience for the individual who has referred a friend who has purchased a new home from Neinor Homes Group to organise their next birthday party with a chef and up to 6 guests¹ (**maximum of €400. If the client would like to expand the experience, they may do so at their own cost**).

The campaign shall be executed by the company "Take a k2k, S.L" or any other company Neinor Homes deems appropriate. "Take a k2k, S.L" is a platform totally separate from Neinor Homes Group and shall organise this gift in the beneficiary's home with a choice of menus available through this campaign served by a home chef. This

experience features professional chefs who give individuals a top-notch culinary experience, so the new Neinor Homes Group client can sit back and enjoy.²

Participants' use of the gifts shall be governed by the conditions established in section 5 of these rules (WORKINGS OF THE CAMPAIGN).

Said gifts shall not be exchanged, modified or compensated at the request of participants in this campaign. If a participant rejects the gift they are entitled to, no alternative reward shall be provided.

5- WORKINGS OF THE CAMPAIGN

The incentive in the "**Refer a friend**" campaign shall be a dinner or lunch at home, after the new client referred has signed a contract to purchase a new home from the Neinor Homes Group (**a preliminary reservation contract does NOT make the client eligible for the gift**).

After verifying the client is eligible for the gift in accordance with these rules, Neinor Homes shall send instructions on how to use the gift to the client from the email address info@neinorhomes.com.

This campaign shall only be valid for a total of 30 gifts or until the above-listed expiry date.

The gift is provided by third parties (collaborators). It is these collaborators who provide the service and they are solely responsible for the benefit on the gift voucher. They are also solely responsible for establishing the contents, terms and conditions of the gift and Neinor Homes shall under no circumstances be held liable for the provision or quality of said services. Therefore, the only liability Neinor Homes assumes is for delivery of the gift voucher and payment, within the limits established in these conditions.

If a client has not provided a valid email address, Neinor Homes shall not be responsible for any possible loss of the gift voucher.

¹ Notwithstanding the general coverage above, said platforms are not part of the Neinor Homes Group, and thus Neinor Homes, S.A. and the rest of the Neinor Homes Group companies shall not address any claims regarding the provision of the service or any damages caused by companies that do not belong to the Neinor Homes Group.

For the purposes of using the corresponding gift voucher, the campaign beneficiary must act as follows:

"Refer a friend"

- Indicate in writing the referral of a friend by a Neinor Homes Group client to the following email address info@neinorhomes.com. For said referral to be valid, the client must include the full name and DNI number of the individual referred and put "Recomendar a un amigo" in the subject line.
- The friend referred must purchase a newly built home promoted by the Neinor Homes Group. For these purposes, the purchase shall be considered complete upon signing of the private purchase contract or deed of purchase of the property without any conditions precedent. A preliminary reservation contract shall NOT be valid for the purposes of this campaign.
- The lunch or dinner shall be held on a date of the client's choosing within the six calendar months after requesting it. Meaning,
- The total amount of the gift shall not exceed €400 and shall not cover more than 6 diners. If the client would like to extend the experience to invite more guests, they may do so directly with the supplier, covering all related costs.

6- ADDITIONAL ELIGIBILITY CONDITIONS

In order to be eligible for the "Refer a friend" campaign, clients must refer a future client of Neinor Homes Group that signs a private purchase contract or deed of purchase for a new home promoted by Neinor Homes Group before the end of the term of this campaign, being an exclusive requirement to participate in the campaign.

Furthermore, to be eligible for this campaign, the referred client must indicate, when reserving the unit, the full name, contact details (phone number and/or email) and DNI of the person who referred them to Neinor Homes and their developments.

7- LIMITATION OF LIABILITY AND RESERVATION OF RIGHTS

Neinor Homes shall not be held liable for any incidents or failure in the telecommunications networks that may impede access to the various websites associated with the campaign.

Nor shall Neinor Homes be held liable for any services provided by third parties as part of this campaign, nor for their privacy policy, terms and conditions of registration, protection of personal data or intellectual property.

Neinor Homes reserves the right to de-authorise users that misuse the campaign, commit fraudulent acts or that in any way harm other users. If Neinor Homes or any party associated professionally with this campaign were to detect any anomaly or suspect a beneficiary of impeding the due course of the campaign, illegally modifying files by any technical or computer-based means, or committing any fraudulent acts

that imperil the transparency of the campaign, Neinor Homes reserves the right to remove and even exclude them from the campaign automatically and without any explanation, as well as anyone who has benefited directly or indirectly from said acts of fraud, notwithstanding any corresponding legal actions the company may choose to take.

In this regard, Neinor Homes may put in place any mechanisms and technology it deems fit to detect any possible fraudulent, anomalous or malicious acts that aim to alter the normal course of this campaign.

Neinor Homes reserves the right to change the conditions of this campaign or the gifts offered through it for others of equal value, as long as the change is justified and participants are duly notified of the new conditions or rewards.

If this campaign could not be carried out, whether due to fraud, technical issues or any other reason beyond the control of Neinor Homes that may affect its due course, Neinor Homes reserves the right to cancel, modify or suspend it and participants shall not have any right to lodge claims holding Neinor Homes liable in any way.

8- PRIVACY POLICY

In accordance with the provisions of Organic Law 15/1999, of 13 December, on the Protection of Personal Data, participants in the campaign are hereby notified and grant consent for Neinor Homes, S.A. to handle the personal details they provide in order to add them to the aforementioned company's client files and manage this campaign.

Users may contact Neinor Homes, S.A. at Calle Ercilla 24, 48011 Bilbao, or lop@neinorhomes.com to revoke any consent given to handle personal details or to exercise their rights to access, correct, cancel or oppose to the handling of said data under the terms established by current law.

The Neinor Homes S.A. privacy policy is available on the following website: <http://www.neinorhomes.com/politica-de-privacidad/>

9- CLAIMS

Any claims regarding these campaign rules may be taken up by phone on 900 11 00 22 or by email at info@neinorhomes.com

10- ACCEPTANCE OF TERMS AND JURISDICTION

By participating in the campaign clients are expressly accepting all of these terms and conditions and shall be subject to any decisions Neinor Homes takes regarding interpretation of said rules. Any conflicts that may arise regarding the application of these rules shall be taken up with the courts of the consumer's location of residence.